GUJARAT INTERNATIONAL FINANCE TEC-CITY COMPANY LIMITED (GIFTCL)

BID DOCUMENT

DESIGN, MANUFACTURE, INSTALLATION, OPERATION AND MAINTENANCE OF DIGITAL DISPLAY BOARD AND GANTRY IN GIFT CITY

OCTOBER 2026

RFP Ref. No. GIFT/CA/WC/2026/04

INDIA'S GLOBAL
FINANCE TECH-CITY

GUJARAT INTERNATIONAL FINANCE TEC-CITY COMPANY LIMITED

REQUEST FOR PROPOSAL (RFP) / BID DOCUMENT FOR

"DESIGN, MANUFACTURE, INSTALLATION, OPERATION AND MAINTENANCE OF DIGITAL DISPLAY BOARD AND GANTRY IN GIFT CITY"

(including Digital Display Boards, Digital Gantries and Iconic Digital Towers, with Comprehensive Operation & Maintenance for Five Years)

RFP Ref. No. GIFT/CA/WC/2026/04

OCTOBER 2026

Gujarat International Finance Tec-City Company Limited

EPS Building No. 49A, Block 49, Zone-IV, Gyan Marg, GIFT City, Gandhinagar, Taluka & District Gandhinagar – 382050

Tel: 079 61708300 | Email: contract@giftgujarat.in | Website: www.giftgujarat.in

ABSTRACT

Particulars	Details
Name of Work	"Design, Manufacture, Installation, Operation and Maintenance of Digital Display Board and Gantry in GIFT City" (the "Project")
Mode of Tender	Online e-tender on https://www.tender.nprocure.com (the "Portal"); single stage, two envelope (Technical and Financial).
Method of Selection	Quality and Cost Based Selection (QCBS) with weightage of 30% for Technical Score and 70% for Financial Score (Clause 10).
Period for download of RFP	From 06/10/2026 to 20/10/2026 up to 17:00 hrs from the Portal. The RFP is also available for viewing on www.giftgujarat.in.
Last date for submission of pre-bid queries	12/10/2026 up to 17:00 hrs by email to contract@giftgujarat.in in the format at Clause 9.1.
Pre-bid meeting and site visit	13/10/2026 at 15:00 hrs at the office of GIFTCL (address below), followed by a site visit.
Last date and time for online submission of Bids (Bid Due Date)	21/10/2026 up to 15:00 hrs.
Physical submission of original instruments	Originals of Tender Fee / Bid Security instruments (if not paid online) or exemption documents to reach GIFTCL (address at Sr. 19) by the Bid Due Date and time.
Opening of Envelope-I (Technical Bid)	21/10/2026 at 15:30 hrs (online).
Technical presentations	26/10/2026
Opening of Envelope-II (Financial Bid)	Will be notified to technically qualified Bidders
Tender Fee (non-refundable)	Rs.10,000/- (Rupees Ten Thousand only), online or by DD / Banker's Cheque / Pay Order (Clause 7.1). Exempted for eligible MSEs (Clause 7.3).
Bid Security (EMD)	Rs. 20,00,000/- (Rupees Twenty Lakhs only) in any form under Clause 7.2. Eligible MSEs and DPIIT-recognised Startups may submit a Bid Security Declaration (Clause 7.3).
Bid Validity	180 (one hundred and eighty) days from the Bid Due Date.
Implementation Period	As per Clause 4.1 (Display Boards and Gantries within 120 days; Iconic Towers within 180 days of Notice to Commence).
O&M Period	5 (five) years from Commissioning of each Display Unit, extendable up to 2 (two) years as per Clause 4.4.
Bid Inviting Authority and address for physical submission and correspondence	General Manager (P&C), GIFTCL, EPS Building No. 49A, Block 49, Zone-IV, Gyan Marg, GIFT City, Gandhinagar, Taluka & District Gandhinagar – 382050. Tel: 079 61708300; contract@giftgujarat.in

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DISCLAIMER

The information contained in this Request for Proposal document (the "RFP") or subsequently provided to Bidder(s), whether verbally or in documentary or any other form, by or on behalf of Gujarat International Finance Tec-City Company Limited ("GIFTCL") or any of its employees or advisors, is provided to Bidder(s) on the terms and conditions set out in this RFP and such other terms and conditions subject to which such information is provided.

This RFP is not an agreement and is neither an offer nor an invitation by GIFTCL to the prospective Bidders or any other person. Its purpose is to provide interested parties with information that may be useful to them in the formulation of their Bids. This RFP includes statements which reflect various assumptions and assessments arrived at by GIFTCL in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. Each Bidder should conduct its own investigations and analysis, check the accuracy, adequacy, correctness, reliability and completeness of the information in this RFP, and obtain independent advice from appropriate sources.

Information provided in this RFP on matters which may depend upon interpretation of law is not an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. GIFTCL accepts no responsibility for the accuracy or otherwise of any interpretation or opinion on law expressed herein.

GIFTCL, its employees and advisors make no representation or warranty and shall have no liability to any person, including any Bidder, under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise, for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of this RFP, or arising in any way from participation in the Bidding Process.

GIFTCL may, by issue of an Addendum published on the Portal, update, amend or supplement the information in this RFP before the Bid Due Date. The issue of this RFP does not imply that GIFTCL is bound to select a Bidder or to award the Contract. GIFTCL reserves the right to reject any or all Bids, or to annul the Bidding Process, for reasons to be recorded in writing, in accordance with Clause 10.21.

The Bidder shall bear all costs associated with or relating to the preparation and submission of its Bid, including site visits, demonstrations and presentations. GIFTCL shall not be liable for any such costs, regardless of the conduct or outcome of the Bidding Process.

DEFINITIONS AND INTERPRETATION

In this RFP and the Contract, unless the context otherwise requires, the following words and expressions shall have the meanings assigned to them:

- **"Agency"** means the Bidder to whom the Contract is awarded and who executes the Agreement with GIFTCL, including its successors and permitted assigns. References to "Contractor" in any Annexure shall mean the Agency.
- **"Agreement or Contract"** means the agreement to be executed between GIFTCL and the Agency pursuant to this RFP, together with the documents listed in Clause 11.4.
- **"Applicable Law"** means all laws, rules, regulations, notifications, codes and orders in force in India and applicable to the Project and GIFT City, as amended from time to time.
- **"Bid"** means the Technical Bid (Envelope-I) and the Financial Bid (Envelope-II) submitted by a Bidder in response to this RFP.
- **"Bid Due Date"** means the last date and time for online submission of Bids specified in the Abstract, as extended by Addendum, if any.
- **"Bidder"** means a company, limited liability partnership or partnership firm that submits a Bid in response to this RFP.
- **"Bidding Process"** means the process of selection of the Agency set out in this RFP.
- **"Business Day"** means a day, other than Saturday, Sunday or a public holiday, on which banks in Gandhinagar are open for normal business.
- **"Capex"** means the price quoted by the Agency in Part A of the Financial Bid (Annexure-VIII) for design, manufacture, supply, installation, testing and commissioning of the Display Units.
- **"Commissioning"** means in respect of a Display Unit, successful completion of the Site Acceptance Test and the 7-day burn-in test under Clause 12.5, evidenced by a Commissioning Certificate issued by the Officer-in-Charge.
- **"Contract Price"** means the sum of the Capex and the O&M Price for the O&M Period, as accepted by GIFTCL and stated in the Letter of Acceptance, exclusive of GST.
- **"Day"** means a calendar day; "month" means a calendar month; and "year" means 365 days.
- **"Display Unit"** means each Digital Display Board (single side, double side or triangular), each Digital Gantry and each Iconic Digital Tower listed in Clause 2.2, complete with LED system, structure, foundation, electrical and networking works.
- **"Estimated Cost"** means the estimated cost of the Project stated in the Abstract.
- **"Evaluated Bid Price or EBP"** means the price computed under Clause 10.13.
- **"Final Acceptance"** means in respect of a Display Unit, the acceptance under Clause 12.5(e) after 90 days of satisfactory operation following Commissioning.
- **"GIFT City"** means Gujarat International Finance Tec-City, including its Domestic Tariff Area (DTA) and Special Economic Zone (SEZ) areas.
- **"GIFTCL or Client"** means Gujarat International Finance Tec-City Company Limited, a company incorporated under the Companies Act, 1956, including its successors and assigns.

- **"ICCC"** means the Integrated City Command and Control Centre of GIFT City.
- **"Letter of Acceptance or LOA"** means the letter issued by GIFTCL to the Preferred Bidder under Clause 11.1.
- **"Notice to Commence or NTC"** means the written notice issued by GIFTCL to the Agency to commence the Works.
- **"O&M Period"** means the period of operation and maintenance defined in Clause 4.3, including any extension under Clause 4.4.
- **"O&M Price"** means the price quoted by the Agency in Part B of the Financial Bid (Annexure-VIII).
- **"OEM"** means the original equipment manufacturer of the LED display modules and cabinets offered by the Bidder.
- **"Officer-in-Charge"** means the officer designated by GIFTCL in writing to administer the Contract on its behalf, and his authorised representative.
- **"Portal"** means the e-procurement portal https://www.tender.nprocure.com.
- **"Preferred Bidder"** means the Bidder with the highest combined score under Clause 10.16.
- **"Scheduled Operating Hours"** means the daily hours during which Display Units are required to operate, as notified by GIFTCL under Clause 2.9.
- **"Similar Work"** means has the meaning given in Clause 6.3(a).
- **"Technical Evaluation Committee or TEC"** means the committee constituted by GIFTCL for evaluation of Bids.
- **"Works"** means all works, supplies and services to be performed by the Agency under the Contract.

Headings are for convenience only. The singular includes the plural and vice versa. References to Clauses and Annexures are to clauses of and annexures to this RFP. In case of any inconsistency between the main body of this RFP and an Annexure, the main body shall prevail, except for the technical parameters in Annexure-VI which shall prevail on technical matters.

INVITATION FOR BIDS

Gujarat International Finance Tec-City Company Limited (GIFTCL) invites online Bids from eligible Bidders for **"Design, Manufacture, Installation, Operation and Maintenance of Digital Display Board and Gantry in GIFT City"** (RFP Ref. No. GIFT/CA/WC/2026/04) on the terms set out in this RFP.

The RFP may be downloaded from the Portal https://tender.nprocure.com during the period stated in the Abstract. Bids shall be submitted only online on the Portal on or before the Bid Due Date. Bids submitted by any other means, including hard copy, fax or email, shall not be accepted.

Original instruments of Tender Fee and Bid Security, or documents supporting a claim for exemption, shall reach GIFTCL at the address in the Abstract on or before the Bid Due Date and time. Scanned copies of the same shall also be uploaded with the Technical Bid. GIFTCL shall not be responsible for postal or courier delays.

Bidders are advised to read carefully the instructions, eligibility criteria, evaluation methodology and conditions of contract contained in this RFP, and to monitor the Portal for Addenda and clarifications.

Bid Inviting Authority:

General Manager (P&C),

Gujarat International Finance Tec-City Company Limited,

EPS Building No. 49A, Block 49, Zone-IV,

Gyan Marg, GIFT City,

Gandhinagar, Taluka & District Gandhinagar – 382050

Tel: 079 61708300;

Email: contract@giftgujarat.in

1. INTRODUCTION

1.1 Gujarat International Finance Tec-City Company Limited ("GIFTCL") is developing a global financial and IT services hub known as GIFT City on land parcels in Taluka and District Gandhinagar, Gujarat. GIFT City is planned as a vertical city with built-up area potential of up to 62 million sq. ft., comprising commercial (about 67%), residential (about 22%) and social (about 11%) space, and houses India's International Financial Services Centre (GIFT IFSC).

1.2 GIFT City has emerged as a preferred destination for financial services, fintech, Global Capability Centres (GCCs) and technology institutions in its DTA and SEZ areas. Consistent, high-quality public communication is an important part of its engagement with residents, businesses, visitors and investors.

1.3 The objective of the Project is to create a network of outdoor digital displays, digital gantries and two iconic digital towers that deliver impactful, flexible and real-time communication to the public, enhance the visual identity of GIFT City, and support community engagement, event promotion and emergency messaging, all centrally controlled from the ICCC.

1.4 GIFTCL has decided to select the Agency through a transparent and competitive process in accordance with this RFP. The Agency shall be responsible for the Project on a design and build basis followed by comprehensive operation and maintenance for five years.

1.5 The statements and explanations contained in this RFP are intended to give Bidders a better understanding of the Project. The obligations of the Agency shall be as set out in the Contract. Any ambiguity, omission or inconsistency noticed by a Bidder in this RFP shall be raised as a pre-bid query under Clause 9; GIFTCL's clarification, published as an Addendum, shall form part of this RFP.

2. SCOPE OF WORK

2.1 Overview

2.1.1 The scope comprises the design, engineering, manufacture, supply, installation, testing, commissioning, and comprehensive operation and maintenance (O&M) for five years of the Display Units at designated locations in GIFT City on a design and build basis, including all associated civil, structural, electrical, earthing, lightning protection, networking, control, software, safety and ancillary works necessary for a complete and fully operational system.

2.2 Display Units

Item	Display Unit	Qty (Nos.)	LED display size (H × W) per face	Mounting / height
A	Digital Display Board – Single Side	5	15 ft × 30 ft (one face)	Bottom edge of display approx. 20 ft (6.0 m) above road / finished ground level, or as per approved design
B	Digital Display Board – Double Side (back-to-back)	2	15 ft × 30 ft (each of two faces)	As for Item A

Item	Display Unit	Qty (Nos.)	LED display size (H × W) per face	Mounting / height
C	Digital Display Board – Triangular (three faces)	1	15 ft × 30 ft (each of three faces)	As for Item A
D	Digital Gantry (full portal structure, clear span approx. 20 ft)	3	5 ft × 20 ft (one face)	Minimum vertical clearance of 6.0 m above road level
E	Iconic Digital Tower	2	As per Bidder's design, subject to the minimum parameters in Annexure-VI, Part E	Overall height 60–70 ft (18.3–21.3 m) above finished ground level

A tolerance of ±3% on active display area is permitted for Items A to D to suit module and cabinet dimensions.

2.3 Components of the scope

The scope of the Agency includes, without limitation:

- topographical survey, utility identification, and geotechnical investigation at each location (Annexure-VI, Parts G and H);
- architectural, structural, civil, electrical and networking design; preparation of concept, detailed and Good-for-Construction (GFC) drawings; and proof checking of structural design by a third-party consultant empanelled with GIFTCL, at the Agency's cost;
- obtaining all statutory clearances and approvals required for installation and operation, with facilitation by GIFTCL under Clause 3;
- manufacture and supply of the LED display system, controllers, content management system (CMS), protection boxes, cabling and all accessories;
- foundations, structural steel works, architectural cladding, maintenance access, painting and corrosion protection;
- electrical works from the power point provided by GIFTCL, including distribution, protection, earthing, lightning and surge protection;
- network works from the fibre point provided by GIFTCL, and integration of all Display Units with the ICCC;
- testing, commissioning, documentation (including as-built drawings and O&M manuals) and training of GIFTCL personnel;
- comprehensive O&M for five years from Commissioning of each Display Unit, including all manpower, tools, spares, consumables and warranty obligations; and
- hand-back of the Display Units in good working condition at the end of the O&M Period (Clause 12.22).

2.4 Design and build responsibility

2.4.1 The Agency shall be responsible for complete end-to-end delivery of fully functional Display Units meeting the specifications and performance requirements of this RFP. Minor items or activities not specifically mentioned in the Financial Bid but reasonably necessary for the

complete and safe functioning of the Display Units shall be deemed included in the quoted prices.

2.4.2 All installations shall reflect the premium positioning of GIFT City in design, aesthetics, safety and durability, and shall comply with GIFT City's urban design guidelines and development control regulations and with Applicable Law.

2.4.3 The Agency shall obtain GIFTCL's approval of designs under Clause 12.1 before commencing work at site. Approval by GIFTCL shall not relieve the Agency of its responsibility for design, structural stability and performance.

2.5 Locations

2.5.1 Indicative locations of the Display Units are given in Annexure-XIV and will be shown during the site visit. GIFTCL may, before approval of GFC drawings, shift any location within GIFT City at no additional cost, provided the change does not require a materially different foundation or structural system. Where it does, the change shall be dealt with as a variation under Clause 12.19.

2.6 Power, fibre and construction utilities

2.6.1 GIFTCL will provide a permanent electrical power supply point and an optical fibre connectivity point within 15 (fifteen) metres of each Display Unit. The Agency shall carry out all electrical and network works from these points, including cabling, trenching, reinstatement, metering (if required), distribution boards and protection.

2.6.2 Power and water required during construction and installation shall be arranged by the Agency at its own cost.

2.7 Central control and CMS

2.7.1 All Display Units shall be connected to, and controlled, monitored and managed centrally from, the ICCC through a web-based CMS meeting Annexure-VI, Part C. The CMS and controllers shall be capable (hardware and application) of adding further displays, including displays of other OEMs using open or documented protocols, as and when required by GIFTCL.

2.8 Content and display rights

2.8.1 All content displayed shall be provided or approved in writing by GIFTCL through the CMS approval workflow. The Agency shall not display, alter or insert any content that has not been so approved.

2.8.2 All display rights, including any advertising or sponsorship rights and revenues, shall vest exclusively in GIFTCL. The Agency shall have no advertising or display rights under the Contract.

2.9 Operating hours

2.9.1 The Display Units shall be designed for continuous 24×7 operation. The Scheduled Operating Hours shall ordinarily be 14 (fourteen) hours per day, at times notified by GIFTCL, and may be extended by GIFTCL up to 24 hours per day for events or emergencies at no additional cost.

2.10 Operation and Maintenance

2.10.1 During the O&M Period the Agency shall, at no cost to GIFTCL other than the O&M Price:

(a) operate the Display Units and play content as per the schedules approved by GIFTCL through the CMS;

(b) carry out monthly preventive maintenance of each Display Unit as per the approved maintenance plan, and breakdown maintenance to meet the SLA in Clause 12.11;

(c) replace defective LED modules, power supplies, receiving cards, controllers, sensors and any other components, and repair or replace structural, cladding and electrical elements;

(d) clean display surfaces and structures at least monthly, and after dust storms or heavy rain;

(e) carry out display, colour and brightness calibration, CMS and software updates, security patching, and remote monitoring;

(f) undertake structural inspections as per Annexure-VI, Part O;

(g) deploy at least one trained resident technician in GIFT City during Scheduled Operating Hours, and such further maintenance and CMS personnel as are required to meet the SLA; and

(h) maintain the spares inventory required by Clause 12.12 and submit monthly O&M and SLA reports.

2.10.2 The Agency shall maintain the Display Units, structures, cladding and finishes in a condition as good as new, fair wear and tear excepted. Any damaged, deteriorated or defective element shall be rectified or replaced by the Agency at its own cost within the time stated in Clause 12.11.

2.11 Site management

2.11.1 The Agency shall follow safe and standard construction and erection practices, keep the sites safe and orderly, and on completion clear the sites of all serviceable and unserviceable material, debris and temporary works to the satisfaction of the Officer-in-Charge.

2.11.2 The detailed technical specifications are at **Annexure-VI**.

3. OBLIGATIONS OF GIFTCL

GIFTCL shall:

(a) hand over the sites for each Display Unit free from encumbrances within 15 days of NTC, or as agreed in the approved programme;

(b) provide the permanent power supply point and fibre connectivity point under Clause 2.6.1;

(c) bear electricity consumption charges and bandwidth charges for the Display Units during the O&M Period;

(d) review and communicate its approval or comments on design submissions within 15 (fifteen) days of receipt of a complete submission;

(e) provide access to the sites and to the ICCC as required for the Works;

(f) facilitate approvals required from authorities within GIFT City; and

(g) provide or approve content for display.

Delay by GIFTCL in fulfilling these obligations shall entitle the Agency to a corresponding extension of time under Clause 12.10.3.

4. CONTRACT PERIOD AND COMPLETION SCHEDULE

4.1 The Agency shall achieve the following milestones, reckoned from the date of NTC:

Milestone	Activity	Time from NTC
M1	Site surveys, geotechnical investigation reports and concept designs for all Display Units	30 days
M2	Approval of detailed designs and GFC drawings (including third-party proof check)	45 days
M3	Commissioning of all Display Boards and Digital Gantries (Items A to D)	90 days
M4	Commissioning of both Iconic Digital Towers (Item E)	120 days

4.2 Time taken by GIFTCL beyond the period stated in Clause 3(d) for review of a design submission shall be excluded when computing delay attributable to the Agency.

4.3 The O&M Period for each Display Unit shall be 5 (five) years from the date of its Commissioning.

4.4 GIFTCL may, at its option and with the consent of the Agency, extend the O&M Period by up to 2 (two) years in blocks of one year, on the same terms and conditions and at the Year-5 O&M rates quoted in the Financial Bid, provided the Agency's average monthly uptime over the preceding 12 months is not less than 97%. No other change in terms or rates shall be negotiated for such extension.

5. BIDDING PROCESS

5.1 GIFTCL has adopted a single stage, two envelope online bidding process. Envelope-I (Technical Bid) and Envelope-II (Financial Bid) shall both be submitted online on the Portal.

5.2 The Agency shall be selected by Quality and Cost Based Selection (QCBS) under Clause 10, with 30% weightage to the Technical Score and 70% weightage to the Financial Score.

5.3 A Bidder shall submit only one Bid. A Bidder who submits or participates in more than one Bid shall cause all such Bids to be rejected.

5.4 Either an OEM or its authorised Bidder may bid, but not both. An OEM shall not authorise more than one Bidder for this RFP. Where these conditions are breached, all Bids involving that OEM shall be rejected.

5.5 Bids from consortia or joint ventures shall not be accepted. Sub-contracting is permitted only as provided in Clause 12.3.

5.6 The Bid and all correspondence shall be in English. All prices shall be quoted in Indian Rupees.

5.7 The Bidder shall bear all costs of preparing and submitting its Bid and participating in the Bidding Process, including site visits and presentations.

6. ELIGIBILITY CRITERIA

Only Bidders meeting all the following criteria on the Bid Due Date shall be eligible for technical evaluation. Eligibility shall be assessed on a pass/fail basis on the documents submitted.

6.1 Legal status

6.1.1 The Bidder shall be a company registered under the Companies Act, 1956 or 2013, a limited liability partnership registered under the Limited Liability Partnership Act, 2008, or a partnership firm registered under the Indian Partnership Act, 1932, validly existing in India. Sole proprietorships, consortia and joint ventures are not eligible.

6.2 Financial capacity

(a) Average annual turnover of the Bidder in the last three audited financial years shall be not less than Rs.15 Cr. The three years shall be FY 2022-23, 2023-24 and 2024-25; a Bidder whose accounts for FY 2025-26 are audited before the Bid Due Date may instead use FY 2023-24, 2024-25 and 2025-26.

(b) The net worth of the Bidder shall be positive as at the end of the last audited financial year.

(c) The Bidder shall submit a certificate from its statutory auditor or a practising Chartered Accountant, bearing UDIN, in the format at Annexure-III, together with audited financial statements for the relevant years.

6.3 Technical capacity

(a) **Similar Work.** The Bidder shall have successfully completed, in the last 7 (seven) years ending on the last day of the month preceding the Bid Due Date, Similar Works as follows:

(i) three works each of value not less than Rs.6 Cr.; or

(ii) two works each of value not less than Rs.5 Cr.; or

(iii) one work of value not less than Rs.8 Cr.

"Similar Work" means design (or engineering), supply, installation and commissioning of outdoor LED display system(s), each display having an active area of not less than 9 sq. m (approx. 10 ft × 10 ft), including the supporting structure, executed for a Central or State Government department, public sector undertaking, statutory or local body,

listed company, or private entity. The value of a completed work shall be brought to current level by adding 7% simple interest per annum from the date of completion to the Bid Due Date.

(b) **Installed base.** The Bidder shall have installed and commissioned at least 20 (twenty) outdoor LED displays, each having an active area of not less than 9 sq. m, in the last 7 (seven) years, whether under one or more contracts.

(c) **Tall structures.** The Bidder, or the structural design / civil sub-agency proposed by it under Clause 12.3 and named in the Technical Bid, shall have designed and/or erected at least one steel structure (tower, unipole, mast, gantry or signage structure) of height not less than 18 m in the last 7 (seven) years. Where the credential is of the sub-agency, the Bidder shall submit a binding teaming undertaking from that sub-agency.

(d) Evidence: work orders or agreements, together with completion or performance certificates issued by the client stating the scope, value, dates and quantities. For works executed for private entities, the Bidder shall additionally submit TDS certificates or other proof of payment received. GIFTCL may verify any credential, including by visiting reference installations.

6.4 OEM requirements

(a) The Bidder shall be the OEM of the LED display modules and cabinets offered, or shall be authorised by the OEM in the format at Annexure-V (Manufacturer's Authorisation Form).

(b) The OEM shall hold valid ISO 9001 and ISO 14001 certifications for the facility manufacturing the offered LED modules and cabinets.

(c) The OEM shall undertake, in the format at Annexure-V, to supply spares and provide technical support for the offered products for the O&M Period and for not less than 2 (two) years thereafter, and to honour warranty obligations back-to-back with the Agency.

(d) The Bidder shall hold a valid ISO 9001 certification.

(e) The Bidder shall undertake, in Annexure-I, to establish a service facility with spares store in Gandhinagar or Ahmedabad within 30 days of Commissioning of the first Display Unit and maintain it throughout the O&M Period. Existence of such a facility is not required at the bid stage.

6.5 Non-debarment and integrity

6.5.1 The Bidder shall not be under a subsisting order of debarment or blacklisting issued by GIFTCL, any Ministry or Department of the Government of India or of any State Government, or any Central or State public sector undertaking, as on the Bid Due Date. The Bidder shall submit a declaration in Annexure-XIII and disclose any such order issued in the last three years together with its current status.

6.6 Restrictions under Rule 144(xi) of GFR 2017

6.6.1 Any Bidder from a country which shares a land border with India shall be eligible to bid only if the Bidder is registered with the Competent Authority specified in the Order (Public Procurement No. 1) dated 23.07.2020 of the Department of Expenditure, Ministry of Finance,

Government of India, as amended. The terms "Bidder from a country which shares a land border with India" and "Competent Authority" shall have the meanings given in that Order.

6.6.2 The Bidder shall submit a certificate in Annexure-XIII regarding compliance. The Agency shall not sub-contract any part of the Works to a contractor from such a country unless that contractor is so registered. A false certificate shall be ground for rejection of the Bid or termination of the Contract, in addition to other remedies under law.

6.7 Conflict of interest

6.7.1 A Bidder shall not have a conflict of interest. A Bidder shall be considered to have a conflict of interest if, among other things, it or any of its affiliates (a) has a common controlling shareholder with another Bidder; (b) has the same authorised representative as another Bidder for this RFP; (c) has been engaged by GIFTCL to prepare the design, specifications or estimate for this Project; or (d) has a relationship with another Bidder that puts it in a position to influence that Bidder's Bid or GIFTCL's decisions.

7. TENDER FEE AND BID SECURITY

7.1 Tender Fee of Rs. 10,000/- (Rupees Ten Thousand only), non-refundable, shall be submitted in the form of by Demand Draft / Banker's Cheque / Pay Order drawn on any scheduled commercial bank in favour of "Gujarat International Finance Tec-City Company Limited", payable at Ahmedabad.

7.2 Bid Security of Rs.20,00,000/- (Rupees Twenty Lakh Only) shall be furnished in any of the following forms: (a) Demand Draft, Banker's Cheque or Pay Order drawn on any scheduled commercial bank in favour of "Gujarat International Finance Tec-City Company Limited", payable at Ahmedabad; (b) Bank Guarantee from a scheduled commercial bank in India in the format at Annexure-X. Bid Security shall remain valid for 45 (forty-five) days beyond the Bid validity period, i.e. for 225 days from the Bid Due Date. Bid Security by cheque shall not be accepted.

7.3 Micro and Small Enterprises (MSEs) registered on the Udyam portal for the goods or services tendered, and Startups recognised by the Department for Promotion of Industry and Internal Trade (DPIIT), are exempt from Bid Security on submitting a valid registration certificate and a Bid Security Declaration in the format at Annexure-IX. Such MSEs are also exempt from the Tender Fee.

7.4 A Bid not accompanied by a valid Tender Fee and Bid Security, or an exemption under Clause 7.3, shall be treated as non-responsive and its Envelope-I (Technical Bid) shall not be evaluated further.

7.5 The Bid Security of unsuccessful Bidders shall be returned without interest within 30 days of signing of the Agreement with the Agency, or earlier on their being declared ineligible or technically non-qualified, or on annulment of the Bidding Process. The Bid Security of the Preferred Bidder shall be returned on receipt of the Performance Security and execution of the Agreement.

7.6 The Bid Security shall be forfeited, and in the case of a Bidder exempted under Clause 7.3 the consequences in its Bid Security Declaration shall apply, only if the Bidder:

(a) withdraws, modifies, impairs or derogates from its Bid during the Bid validity period or its extension agreed by the Bidder;

(b) does not accept the correction of arithmetic errors under Clause 10.13.3;

(c) being the Preferred Bidder, fails to acknowledge the LOA, furnish the Performance Security or sign the Agreement within the time allowed under Clause 11; or

(d) is found, after following the procedure in Clause 13, to have engaged in a corrupt, fraudulent, coercive, undesirable or restrictive practice in the Bidding Process.

8. PREPARATION AND SUBMISSION OF BIDS

8.1 Bids shall be submitted online on the Portal https://tender.nprocure.com using a valid Class III Digital Signature Certificate of the authorised signatory. Bidders are advised to register on the Portal and upload their Bids well before the Bid Due Date. GIFTCL shall not be responsible for failure to submit a Bid due to Portal or connectivity issues at the Bidder's end.

8.2 **Envelope-I (Technical Bid)** shall contain the following, uploaded as searchable PDF files, each page signed or digitally signed by the authorised signatory:

(a) scanned copies of Tender Fee and Bid Security instruments or online payment receipts, or exemption documents and Bid Security Declaration (Annexure-IX);

(b) Form of Bid (Annexure-I) and Power of Attorney in favour of the authorised signatory;

(c) Bidder Information and Vendor Registration Form (Annexure-II) with certificate of incorporation or registration, PAN and GST registration;

(d) Financial capacity certificate (Annexure-III) and audited financial statements;

(e) Experience formats (Annexure-IV-A to IV-D) with supporting documents under Clause 6.3(d), and teaming undertaking of the structural / civil sub-agency, if relied upon;

(f) Manufacturer's Authorisation Form and OEM Undertaking (Annexure-V), and ISO certificates of the Bidder and OEM;

(g) Technical Compliance Statement (Annexure-VII) with OEM data sheets, and test reports from laboratories accredited by NABL or by an ILAC-MRA signatory accreditation body;

(h) Design Proposal for Items A to D and for the Iconic Digital Towers (Item E), covering all elements listed against criteria C1 and C2 in Clause 10.7, including for the Towers at least three design options and a recommended design with 3D day and night renders, dimensions, LED display area, preliminary structural and foundation scheme, material and finish proposal, and content integration concept;

(i) Methodology and Execution Plan covering all elements listed against criterion D in Clause 10.7;

(j) Integrity Pact signed by the authorised signatory (Annexure-XII); and

(k) Declaration on land border, non-debarment and conflict of interest (Annexure-XIII).

8.3 **Envelope-II (Financial Bid)** shall be submitted only in the item-rate format available on the Portal, which corresponds to Annexure-VIII. Rates shall be exclusive of GST and inclusive of all other taxes, duties, levies, cess, royalties, insurance, transport, testing, proof checking,

approvals, overheads and profit, and all costs for the complete scope. Any indication of price in Envelope-I shall render the Bid liable to rejection.

8.4 Bids shall be unconditional. A Bid containing any condition, deviation or alternative offer shall be liable to rejection. Bidders may offer technology superior to the minimum specifications, which shall be at no additional cost to GIFTCL.

8.5 A Bidder may modify or withdraw its Bid online before the Bid Due Date. No Bid may be modified or withdrawn after the Bid Due Date. The Portal does not accept Bids after the Bid Due Date.

8.6 Prices quoted for Capex shall remain firm until completion of the Works. O&M prices shall be as quoted year-wise and shall not be subject to any other escalation.

8.7 Bids shall remain valid for 180 (one hundred and eighty) days from the Bid Due Date. In exceptional circumstances GIFTCL may request Bidders to extend validity; a Bidder may decline without forfeiture of Bid Security, and a Bidder agreeing shall extend its Bid Security correspondingly but shall not modify its Bid.

9. PRE-BID QUERIES, AMENDMENTS AND SITE VISIT

9.1 Queries shall be sent by email to contract@giftgujarat.in by the date stated in the Abstract, in MS Excel in the columns: Sr. No., RFP Clause No., Page No., Existing Provision, Query / Suggestion. The subject line shall read “Pre-bid queries – RFP Ref. GIFT/CA/WC/2026/04”.

9.2 A pre-bid meeting will be held as stated in the Abstract. GIFTCL’s responses to all queries received will be published on the Portal as a corrigendum or Addendum, without identifying the source of the query, and shall form part of the RFP.

9.3 GIFTCL may amend the RFP by Addendum published on the Portal at any time before the Bid Due Date and may extend the Bid Due Date to give Bidders reasonable time to take the Addendum into account. Bidders shall monitor the Portal; no separate intimation shall be given.

9.4 Bidders are advised to visit the sites, at their own cost, and obtain all information necessary for preparing their Bids. Each Bidder shall be deemed to have inspected the sites and satisfied itself as to the conditions, access, utilities and all other matters affecting its Bid.

10. OPENING AND EVALUATION OF BIDS

10.1 Opening of Envelope-I

10.1.1 Envelope-I shall be opened online on the date and time stated in the Abstract. Bidders may view the opening online by logging in to the Portal. GIFTCL will first verify the Tender Fee and Bid Security (or exemption) and the originals received, and then examine the Technical Bids.

10.2 Test of responsiveness

10.2.1 A Bid shall be considered responsive only if:

(a) it is submitted online on the Portal by the Bid Due Date and digitally signed by the authorised signatory;

(b) it is accompanied by a valid Tender Fee and Bid Security, or exemption under Clause 7.3;

(c) it contains the documents listed in Clause 8.2 in the prescribed formats;

(d) it is not conditional and does not contain deviations from the RFP;

(e) the Iconic Tower design meets the minimum parameters in Annexure-VI, Part E; and

(f) no price information is disclosed in Envelope-I.

10.3 Clarifications and shortfall documents

10.3.1 GIFTCL may, in writing through the Portal or by email, seek clarification from a Bidder, or call for documents to confirm facts that existed on or before the Bid Due Date (for example, an illegible or missing certificate for a work already listed in the Bid). Such requests shall be made uniformly to all Bidders in similar situations. No clarification shall be sought or accepted that changes the substance of the Bid, adds a new credential, or changes the price. A Bidder failing to respond within the time allowed shall be evaluated on the information already in its Bid.

10.4 Eligibility evaluation

10.4.1 Responsive Bids shall be evaluated against the eligibility criteria in Clause 6 on a pass/fail basis. Only eligible Bidders shall proceed to technical evaluation. A credential that is found incorrect shall be excluded; a credential or document found to be false or forged shall render the Bid liable to rejection and action under Clause 13.

10.5 Technical evaluation

10.5.1 The Technical Evaluation Committee shall evaluate the Technical Bids of eligible Bidders and award a Technical Score (St) out of 100 according to Clause 10.7. Criteria A and B shall be marked from documentary evidence. Criteria C and D shall be marked on the rubric in Clause 10.8 after the presentation under Clause 10.9.

10.5.2 For criteria A1 to A4, only works completed in the last 7 years ending on the last day of the month preceding the Bid Due Date, and supported by evidence under Clause 6.3(d), shall be counted.

10.6 Minimum qualifying score

10.6.1 A Bidder shall qualify for opening of its Financial Bid only if it secures at least 70 (seventy) marks out of 100 in aggregate and at least 17.5 marks out of 35 under criterion C.

10.7 Technical scoring criteria

Code	Criterion and basis of marking	Max. marks
A. Experience and Credentials (objective) – 30 marks		
A1	Number of outdoor LED displays (each ≥ 9 sq. m active area) installed and commissioned in last 7 years: 20–29 = 4; 30–49 = 6; 50–74 = 8; 75 or more = 10	10

Code	Criterion and basis of marking	Max. marks
A2	Aggregate active area of outdoor LED displays installed in last 7 years: below 500 sq. m = 2; 500–999 sq. m = 4; 1,000–1,999 sq. m = 6; 2,000 sq. m or more = 8	8
A3	Number of O&M / AMC contracts of outdoor LED displays, each of at least 12 months' duration with an uptime-based SLA, in last 7 years: 1 = 2; 2–3 = 4; 4 or more = 6	6
A4	Number of steel structures of height ≥ 18 m designed and/or erected in last 7 years by the Bidder or its named structural / civil sub-agency: 1 = 3; 2 = 4; 3 or more = 6	6
B. LED System – objective technical parameters – 20 marks		
B1	Average power consumption of the offered LED product at rated brightness, as per OEM data sheet supported by test report: ≤ 175 W/sq. m = 8; 176–200 = 6; 201–225 = 4; 226–250 = 2 (above 250 W/sq. m is non-compliant)	8
B2	Test reports for the offered product from an NABL / ILAC-MRA accredited laboratory: IP66 front and rear = 2; brightness and colour uniformity = 2; electrical safety (IS 13252 / IEC 62368-1) or EMC = 2	6
B3	OEM commitment (Annexure-V) for spares and technical support beyond the 5-year O&M Period: 2 years (minimum) = 0; 3–4 years = 3; 5–6 years = 5; 7 years or more = 6	6
C. Design Proposal (assessed on rubric in Clause 10.8) – 35 marks		
C1	Display Boards (Items A–C) and Digital Gantries (Item D): (i) design concept, architectural treatment and integration with GIFT City's urban character – 4; (ii) day and night appearance, 3D renders, materials and finishes – 3; (iii) structural scheme, buildability and maintenance access – 3	10
C2	Iconic Digital Towers (Item E): (i) concept, architectural uniqueness and landmark character, with at least three options and a recommended design – 8; (ii) integration with GIFT City branding and urban context, and visual impact by day and night – 5; (iii) adequacy of preliminary structural and foundation concept, including wind and seismic approach – 6; (iv) maintainability, access, serviceability of LED modules and safety systems – 3; (v) LED display area, viewing geometry and content / CMS integration concept – 3	25
D. Methodology and Execution Plan (assessed on rubric in Clause 10.8) – 15 marks		
D1	Implementation schedule, design approval process and resource deployment plan	4
D2	Quality assurance and quality control plan, including testing and inspection	3
D3	O&M plan: preventive maintenance, spares, fault response, escalation (including OEM support) and manpower	4
D4	CMS architecture, ICCC integration and cyber security approach	4
	Total	**100**

10.8 Rubric for criteria C and D

10.8.1 Each sub-criterion under C and D shall be graded by each TEC member independently at one of the following levels, and the marks for the sub-criterion shall be its maximum marks multiplied by the factor:

Grade	Descriptor	Factor
Excellent	Site-specific, comprehensive; addresses every element of the sub-criterion with clear supporting drawings, calculations or evidence; demonstrates innovation or clear value beyond the minimum requirement	1.00
Good	Site-specific; addresses every element with adequate supporting detail; minor gaps only	0.75
Average	Addresses most elements; largely generic or with limited supporting detail	0.50
Poor	Significant elements missing or not supported	0.25
Not addressed	Sub-criterion not addressed	0.00

10.8.2 Each member shall record the grade and a brief reason for each sub-criterion on a signed score sheet. The marks for criteria C and D shall be the arithmetic average of the marks awarded by the members. The signed score sheets shall form part of the evaluation record.

10.9 Presentation

10.9.1 Each eligible Bidder shall make a presentation of not more than 30 minutes to the TEC on its Design Proposal and Methodology, on the date notified under the Abstract. The presentation shall be limited to explaining the Technical Bid already submitted; no new material, change of design or document may be introduced. A Bidder that does not present shall be evaluated on its written Technical Bid.

10.10 Communication of technical results

10.10.1 Before opening Envelope-II, GIFTCL shall publish on the Portal, or communicate to all eligible Bidders, the Technical Scores of all Bidders, and shall inform each Bidder not qualifying of the reasons for its non-qualification.

10.11 Opening of Envelope-II

10.11.1 Envelope-II of technically qualified Bidders only shall be opened online on the date notified.

10.12 Financial evaluation

10.12.1 Financial Bids shall be evaluated and the Preferred Bidder determined as set out in Clauses 10.13 to 10.19.

10.13 **Evaluated Bid Price (EBP)**

10.13.1 EBP = A + B, where A is the total Capex (Part A of Annexure-VIII) and B is the total O&M Price for five years (Part B of Annexure-VIII), both exclusive of GST, at the quantities stated in Annexure-VIII.

10.13.2 If B is less than 20% of A, the Bid shall be evaluated on EBP as quoted, but for payment purposes an amount equal to (0.20 × A – B) shall be withheld from Capex payments in proportion to each Capex payment and released in equal quarterly instalments over the O&M Period together with O&M payments, subject to satisfactory performance under the SLA.

10.13.3 Arithmetic errors shall be corrected as follows: where there is a discrepancy between the unit rate and the total obtained by multiplying the unit rate by the quantity, the unit rate shall prevail and the total shall be corrected; where there is a discrepancy between words and figures, the amount in words shall prevail unless it relates to an arithmetic error. A Bidder not accepting the correction shall have its Bid rejected under Clause 7.6(b).

10.14 **Financial Score.** The Financial Score (Sf) of each technically qualified Bidder shall be computed as: Sf = 100 × Fm / F, where F is the EBP of the Bidder under consideration and Fm is the lowest EBP among technically qualified Bidders.

10.15 **Combined Score.** The combined score (S) shall be computed, up to two decimal places, as: S = 0.30 × St + 0.70 × Sf.

10.16 **Preferred Bidder.** The Bidder achieving the highest combined score S shall be the **"Preferred Bidder"**. If two or more Bidders have the same combined score, the Bidder with the higher Technical Score shall be the Preferred Bidder; if still tied, the Preferred Bidder shall be selected by draw of lots in the presence of the tied Bidders.

10.17 **Abnormally low bids.** Where the EBP of the Preferred Bidder is lower than the Estimated Cost by more than 20%, GIFTCL shall seek a written justification with rate analysis. If the justification is not satisfactory, the Bid may be rejected for reasons recorded. If it is accepted, the Preferred Bidder shall furnish an additional performance security equal to the amount by which its EBP is lower than 80% of the Estimated Cost, in the same form and with the same validity as the Performance Security under Clause 11.2.

10.18 **Reasonableness of price.** Where the EBP of the Preferred Bidder is significantly higher than the Estimated Cost, GIFTCL may, for reasons recorded, negotiate with the Preferred Bidder only, and only on price, in accordance with the guidelines of the Central Vigilance Commission. No negotiation shall be held with any other Bidder.

10.19 **Limited response.** Where only one Bid is received, or only one Bidder qualifies technically, GIFTCL may, after assessing the reasonableness of the price against the Estimated Cost and recording reasons, either proceed with the Bid or annul the Bidding Process and re-invite Bids, in accordance with the guidelines of the Central Vigilance Commission.

10.20 **Confidentiality of evaluation.** Information relating to the examination, clarification and evaluation of Bids shall not be disclosed to Bidders or other persons not officially concerned with the process until the award is published, except as provided in Clause 10.10 or as required by law. Any attempt by a Bidder to influence the evaluation shall result in rejection of its Bid.

10.21 **Right to reject.** GIFTCL may reject any Bid that is non-responsive or ineligible under this RFP, and may annul the Bidding Process and reject all Bids at any time before award, for reasons recorded in writing, without incurring any liability to Bidders. Reasons for rejection of a Bid shall be communicated to the Bidder concerned on request.

11. AWARD OF CONTRACT, PERFORMANCE SECURITY AND AGREEMENT

11.1 GIFTCL shall issue a Letter of Acceptance (LOA), in duplicate, to the Preferred Bidder within the Bid validity period. The Preferred Bidder shall sign and return the duplicate copy of the LOA within 7 (seven) days of its receipt.

11.2 **Performance Security(PS).** Within 21 (twenty-one) days of the LOA, the Preferred Bidder shall furnish Performance Security of 5% of the Contract Price, in two parts: PS-1 equal to 5% of the Capex, and PS-2 equal to 5% of the total O&M Price for five years. Performance Security may be furnished as a Bank Guarantee of a scheduled commercial bank in India in the format at Annexure-XI, a Fixed Deposit Receipt pledged in favour of GIFTCL, or online payment. Both parts shall remain valid until 60 (sixty) days beyond the completion of all contractual obligations of the Agency, including the warranty and O&M obligations, and shall be extended correspondingly if the O&M Period is extended.

11.3 **Agreement.** Within 21 (twenty-one) days of the LOA, and after submission of the Performance Security, the Preferred Bidder shall execute the Agreement with GIFTCL on non-judicial stamp paper of the value required under the Gujarat Stamp Act, 1958, the stamp duty being borne by the Agency. The Agreement shall incorporate the terms of this RFP without change.

11.4 The following documents shall form the Contract and shall be read in the following order of precedence: (a) the Agreement; (b) the LOA; (c) Addenda and clarifications to this RFP issued under Clause 9; (d) this RFP including its Annexures; and (e) the Bid of the Agency, to the extent consistent with the foregoing.

11.5 If the Preferred Bidder fails to comply with Clauses 11.1 to 11.3, GIFTCL may annul the award, forfeit the Bid Security under Clause 7.6(c), and either invite the Bidder with the next highest combined score to accept the Contract at that Bidder's own quoted prices, or re-invite Bids, for reasons recorded.

12. GENERAL CONDITIONS OF CONTRACT

12.1 Design submissions and approval

12.1.1 The Agency shall submit designs in three stages – concept, detailed design and GFC – with the deliverables listed in Annexure-VI, Part I. GIFTCL shall approve or comment within the period stated in Clause 3(d). The Agency shall address comments and resubmit within 7 days.

12.1.2 All structural designs shall be proof-checked by a third-party consultant from GIFTCL's empanelled list, appointed by the Agency at its own cost, before submission for GFC approval. The Agency shall not commence fabrication or foundation work for a Display Unit before GFC approval.

12.1.3 The Iconic Tower design approved at GFC stage shall be the recommended design in the Agency's Bid, developed further as required by site conditions and GIFTCL's comments.

Changes in design required by GIFTCL that do not materially increase the quantities or the LED display area shall be made at no additional cost.

12.1.4 The Agency shall promptly notify GIFTCL of any error, omission or defect it discovers in the RFP specifications or in site information. Approval or review of any document by GIFTCL shall not relieve the Agency of any of its obligations or liabilities.

12.2 Programme and reporting

12.2.1 Within 14 days of NTC the Agency shall submit for approval a detailed programme consistent with Clause 4.1, with the method statements it proposes to adopt. It shall submit fortnightly progress reports during implementation and monthly O&M and SLA reports during the O&M Period.

12.3 Sub-contracting

12.3.1 The Agency may sub-contract only (a) geotechnical investigation and surveys, (b) structural design and civil and structural works, and (c) architectural cladding and finishes, to agencies named in its Bid or subsequently approved in writing by the Officer-in-Charge on the basis of their credentials. The supply of the LED system and CMS, and responsibility for O&M and the SLA, shall not be sub-contracted, except for supplies from the OEM.

12.3.2 A structural or civil sub-agency relied upon for eligibility under Clause 6.3(c) shall not be replaced without GIFTCL's prior approval of a replacement with equal or better credentials. The Agency shall remain fully responsible for the acts, defaults and neglects of its sub-contractors as if they were its own.

12.4 Materials, inspection and make

12.4.1 The Agency shall supply the make and model of LED products offered in its Bid. A change of make or model shall be permitted only with GIFTCL's prior written approval, for equal or better products meeting all specifications, at no additional cost.

12.4.2 GIFTCL may carry out, or have carried out, pre-dispatch inspection at the OEM's factory and inspection of materials and workmanship at site. The Agency shall provide test certificates for all materials and facilitate inspections. Inspection shall not relieve the Agency of its obligations.

12.5 Testing, Commissioning and Final Acceptance

(a) The Agency shall submit an Acceptance Test Plan for approval before installation, covering display parameters (brightness, uniformity, refresh rate, colour, dead pixels), CMS functions, ICCC integration, remote monitoring, electrical safety, earthing and structural checks.

(b) On completion of each Display Unit, the Site Acceptance Test shall be carried out jointly with GIFTCL. The number of dead pixels shall not exceed 0.01% of total pixels and there shall be no cluster of three or more adjacent dead pixels.

(c) After successful Site Acceptance Test, each Display Unit shall operate continuously for 7 days without failure affecting display. On completion, the Officer-in-Charge shall issue a Commissioning Certificate within 7 days.

(d) Before Commissioning, the Agency shall submit the Structural Stability Certificate (Annexure-VI, Part P), as-built drawings, O&M manuals, software licences and administrator credentials, and shall train GIFTCL personnel.

(e) Final Acceptance of a Display Unit shall be issued after 90 days of operation following Commissioning, provided the average monthly uptime during that period is not less than 97% and all punch-list items are closed.

12.6 Payment terms – Capex

12.6.1 Capex for each Display Unit shall be paid at the rate in Part A of the Financial Bid in the following stages, subject to Clause 10.13.2 where applicable:

Stage	Milestone for the Display Unit	Payment (% of Capex of that Unit)
1	Approval of GFC drawings (including proof check)	10%
2	Delivery at site of the LED system and completion of foundation and structural erection, verified by the Officer-in-Charge	50%
3	Commissioning	30%
4	Final Acceptance	10%

12.6.2 Payment shall be made within 30 days of receipt of a complete and undisputed invoice with supporting documents, after statutory deductions. No mobilisation advance shall be paid.

12.7 Payment terms – O&M

12.7.1 O&M charges shall be paid quarterly in arrears for each Display Unit from its date of Commissioning, at the monthly rate quoted in Part B of the Financial Bid for the relevant contract year, pro-rated for part months, after deduction of SLA deductions under Clause 12.11 and release of any withheld amount under Clause 10.13.2.

12.7.2 The O&M charges are the sole consideration for all O&M obligations, including warranty repairs and replacements, spares, consumables, manpower, CMS operation and insurance during the O&M Period. No separate annual maintenance or warranty charges shall be payable.

12.8 Taxes

12.8.1 GST shall be paid at the rates applicable at the time of supply, against valid tax invoices. Any change in the rate of GST after the Bid Due Date shall be to GIFTCL's account. All other taxes, duties and levies are included in the quoted rates. Tax deductions at source shall be made as per Applicable Law.

12.9 Price basis

12.9.1 The Contract Price is firm. No price variation shall be payable except as provided in Clauses 12.8 and 12.19.

12.10 Liquidated damages for delay

12.10.1 If the Agency fails to achieve milestone M3 or M4 under Clause 4.1 for any Display Unit, it shall pay liquidated damages at 0.5% of the Capex of each delayed Display Unit per week or part of a week of delay, subject to a maximum of 10% of the total Capex. GIFTCL may deduct liquidated damages from any sum due to the Agency or recover it from the Performance Security.

12.10.2 Liquidated damages are a genuine pre-estimate of GIFTCL's loss and are not a penalty. Their payment shall not relieve the Agency of its obligation to complete the Works. If the maximum liquidated damages are reached, GIFTCL may terminate the Contract under Clause 12.23.

12.10.3 The Agency shall be entitled to an extension of time for delays caused by GIFTCL, by Force Majeure, or by variations ordered by GIFTCL, provided it notifies the Officer-in-Charge within 14 days of the start of the delay with supporting particulars. The Officer-in-Charge shall determine the extension within 14 days of the Agency's complete application.

12.11 Service Level Agreement (SLA)

12.11.1 **Uptime.** Uptime shall be measured for each Display Unit for each month from CMS and remote-monitoring logs, which the Agency shall make available to GIFTCL in real time:

Uptime (%) = [1 – (Downtime hours ÷ (Scheduled Operating Hours in the month – Permitted Maintenance hours))] × 100

12.11.2 "Downtime" means any period during Scheduled Operating Hours in which a Display Unit, or more than 2% of the active area of any face of it, does not display content as scheduled, or displays it with visible defects, excluding periods attributable to failure of GIFTCL's power or fibre supply or to Force Majeure. "Permitted Maintenance" means up to 8 hours per Display Unit per quarter, carried out with at least 7 days' prior written intimation to GIFTCL, preferably outside Scheduled Operating Hours.

12.11.3 The minimum required uptime is 97%. Where the monthly uptime of a Display Unit is below 97%, the following deductions shall be made from the O&M charge of that Display Unit for that month:

Monthly uptime of the Display Unit	Deduction (% of monthly O&M charge of that Display Unit)
97% or above	Nil
95% or above but below 97%	5%
93% or above but below 95%	10%
90% or above but below 93%	20%
Below 90%	30%

12.11.4 **Response and restoration.** The Agency shall respond to a fault within 2 hours of its logging, restore display of any affected area within 24 hours for module, power-supply or card failures, and within 72 hours for major failures of controllers, cabinets or structure. Faults not restored within these times shall continue to count as Downtime.

12.11.5 **Unauthorised content.** If any content not approved by GIFTCL is displayed on any Display Unit for reasons attributable to the Agency, including a security breach of the CMS, the Agency shall blank the affected Display Units within 15 minutes of notice or detection, pay Rs. 1,00,000/- per incident as penalty, and submit a root-cause report within 48 hours. This shall be in addition to any other remedy of GIFTCL.

12.11.6 **Brightness.** The Agency shall maintain a calibrated brightness of not less than 5,000 cd/sq. m on every Display Unit throughout the O&M Period, replacing modules as needed.

12.11.7 **Cap and termination.** Total deductions under Clauses 12.11.3 and 12.11.5 in any quarter shall not exceed 30% of the O&M charges for that quarter. If the uptime of any Display Unit is below 90% in any three months within a period of twelve consecutive months, or if the cap is reached in two consecutive quarters, GIFTCL may terminate the Contract under Clause 12.23.

12.12 Spares

12.12.1 The Agency shall maintain, in its store in GIFT City, spares of the same production batch as installed, of not less than 3% of the LED modules and 5% of the power supplies and receiving cards of each Display Unit type, and replenish them within 30 days of use. On expiry of the O&M Period the spares then held shall be handed over to GIFTCL at no cost.

12.13 Warranty and defects liability

12.13.1 The Agency warrants that the Display Units shall be free from defects in design, materials and workmanship and shall meet the specifications. The warranty shall be comprehensive for the O&M Period of each Display Unit, backed by the OEM's warranty under Annexure-V, and its cost is included in the Capex. The defects liability period shall be co-terminus with the O&M Period.

12.13.2 The civil and structural works shall be designed for a service life of not less than 25 years. The Agency shall remain liable for latent structural defects attributable to its design or workmanship for the period provided by Applicable Law.

12.14 Insurance

12.14.1 The Agency shall at its cost maintain with insurers acceptable to GIFTCL, with GIFTCL named as co-insured or loss payee as appropriate:

(a) Contractor's All Risk / Erection All Risk insurance for the Works, including materials in transit and storage, for the full replacement value, until Commissioning of each Display Unit;

(b) during the O&M Period, insurance of the Display Units against fire, lightning, storm, flood, earthquake, riot, strike and malicious damage for the full replacement value, the proceeds being applied to reinstatement;

(c) third-party liability insurance of not less than Rs.1 crore per occurrence, throughout the Contract period; and

(d) insurance or coverage for its workforce under the Employees' Compensation Act, 1923 or the Employees' State Insurance Act, 1948, as applicable.

12.15 Indemnity

12.15.1 The Agency shall indemnify and hold harmless GIFTCL against all losses, claims, proceedings, damages, costs and expenses arising from (a) death of or injury to any person, or loss of or damage to any property (other than the Works), arising out of the execution of the Works or the O&M; (b) infringement of any patent, design, trademark, copyright or other intellectual property right in respect of the equipment, software or materials supplied, except where the infringement results from compliance with a specification provided by GIFTCL; and (c) breach of Applicable Law by the Agency or its sub-contractors.

12.16 Limitation of liability

12.16.1 Except for liability for fraud, wilful misconduct, death or personal injury, infringement of third-party intellectual property, and third-party claims under Clause 12.15, the aggregate liability of the Agency under the Contract shall not exceed the Contract Price. Neither party shall be liable to the other for indirect or consequential loss.

12.17 Ownership, software and documentation

12.17.1 Ownership of each Display Unit shall vest in GIFTCL upon payment of Stage 2 under Clause 12.6.1, and risk shall pass to GIFTCL on Final Acceptance, subject to the Agency's O&M, warranty and insurance obligations. Software licences for the CMS and controllers shall be perpetual, in the name of GIFTCL, and transferable to any successor agency. The Agency shall hand over all administrator credentials, configuration files, interface and API documentation and as-built drawings, and shall not use any proprietary lock or protocol that prevents GIFTCL or a successor agency from operating the system.

12.18 Content management and cyber security

(a) The CMS shall be hosted on servers at the ICCC or on a MeitY-empanelled cloud with data stored in India, as approved by GIFTCL.

(b) The CMS shall provide role-based access control, multi-factor authentication for all users, a two-level content approval workflow with GIFTCL as final approver, complete audit logs retained for at least 180 days, and an emergency override enabling the ICCC to blank any or all Display Units or display emergency messages.

(c) Before Commissioning, and annually thereafter, the Agency shall have a vulnerability assessment and penetration test of the CMS, controllers and network carried out by a CERT-In empanelled auditor, close all findings before go-live or within 30 days thereafter, and submit the reports to GIFTCL.

(d) The Agency shall apply security patches within 15 days of release (critical patches within 72 hours), shall not permit remote access except through a secure channel approved by GIFTCL, and shall report cyber security incidents to GIFTCL immediately and to CERT-In within the time required by Applicable Law.

12.19 Variations and option clause

12.19.1 GIFTCL may, during the Contract period, increase or decrease the quantity of any item of Display Units, including O&M for the Display Units so added, with a corresponding adjustment

of the Implementation Period where required. Payment for varied quantities shall be proportionate.

12.19.2 Any variation beyond Clause 12.19.1, relocation of a Display Unit during the O&M Period at GIFTCL's request, or change in location under Clause 2.5.1 requiring a materially different foundation or structure, shall be ordered in writing and valued, where rates are not available in the Financial Bid, on the basis of analysed rates using prevailing market rates for materials and labour plus 15% for overheads and profit, supported by documents.

12.20 Statutory compliance, safety and environment

12.20.1 The Agency shall comply with all Applicable Law, including labour laws (minimum wages, provident fund, ESI, contract labour), building and other construction workers' laws, electrical safety regulations and GIFT City regulations, and shall obtain all licences and permits required for its activities.

12.20.2 The Agency shall follow industry and GIFTCL safety practices, including permits for work at height and on live electrical systems, fall-arrest systems, barricading and traffic management for works on or over roads.

12.20.3 The Agency shall comply with the conditions of the Environment Clearance granted by the State Level Environment Impact Assessment Authority (SEIAA), Gujarat vide letter No. SEIAA/GUJ/EC/8(b)/276/2009 dated 3 November 2009, and with the directions of the Gujarat Pollution Control Board. Any penalty imposed by an environmental authority on account of the Agency's non-compliance shall be borne by the Agency and may be recovered by GIFTCL.

12.21 Site clearance

12.21.1 On completion of each Display Unit, the Agency shall remove all surplus materials, debris and temporary works and reinstate roads, pavements and landscaping to their original condition.

12.22 Hand-back

12.22.1 Not later than 90 days before the end of the O&M Period, a joint inspection shall be carried out. At hand-back, each Display Unit shall be in good working condition, with calibrated brightness not less than 5,000 cd/sq. m, average uptime in the last quarter not less than 97%, no structural defects, and with all spares, documentation and credentials handed over. The cost of rectifying deficiencies not remedied by the Agency within 30 days of notice may be recovered from the Performance Security.

12.23 Termination

12.23.1 **Termination for default.** GIFTCL may, by giving 30 days' notice to cure, and if the default is not cured within that period, terminate the Contract if the Agency:

(a) fails to commence the Works within 30 days of NTC without reasonable cause, or abandons the Works;

(b) fails to proceed with the Works with due diligence, or persistently fails to comply with its obligations after written warning;

(c) reaches the maximum liquidated damages under Clause 12.10 or the termination threshold under Clause 12.11.7;

(d) sub-contracts or assigns the Contract in breach of Clause 12.3 or 12.27; or

(e) fails to maintain the Performance Security or insurances.

12.23.2 **Termination for insolvency or corrupt practice.** GIFTCL may terminate the Contract by 7 days' notice if the Agency becomes insolvent or bankrupt, has a resolution or order passed for its winding up (other than for amalgamation or reconstruction), has a receiver, liquidator or resolution professional appointed over a substantial part of its assets, or is found under Clause 13 to have engaged in a corrupt, fraudulent, coercive, undesirable or restrictive practice.

12.23.3 **Consequences.** On termination under Clause 12.23.1 or 12.23.2, GIFTCL may forfeit the Performance Security, enter the sites, and complete the Works or O&M itself or through another agency at the risk and cost of the Agency, and may use the Agency's materials and equipment at site for that purpose. The Agency shall be paid for work done and accepted up to the date of termination, less the additional cost of completion, liquidated damages and other amounts due to GIFTCL, as certified by the Officer-in-Charge. Any excess shall be a debt due from the Agency.

12.23.4 **Termination for convenience.** GIFTCL may terminate the Contract for convenience by 60 days' notice. The Agency shall be paid for work done, materials delivered to site or irrevocably ordered for the Works, and reasonable demobilisation costs, and the Performance Security shall be released.

12.23.5 **Termination by the Agency.** The Agency may terminate the Contract by 60 days' notice if GIFTCL fails to pay any undisputed amount due for more than 90 days after it falls due, and fails to pay within the notice period.

12.24 Force Majeure

12.24.1 Force Majeure means an event beyond the reasonable control of the affected party that could not have been prevented by reasonable diligence and that prevents or delays performance, including natural calamities (earthquake, flood, cyclone, abnormal weather), epidemic, war, terrorism, riot and civil commotion, acts of Government, and general strikes not limited to the affected party's workforce. Shortage of labour or materials, or delays by sub-contractors or suppliers not themselves caused by Force Majeure, shall not be Force Majeure.

12.24.2 The affected party shall notify the other in writing within 14 days of the occurrence with supporting evidence and shall use reasonable efforts to mitigate its effects. Time for performance shall be extended by the period of delay caused. If Force Majeure continues for more than 120 days, either party may terminate the Contract by 30 days' notice, and the Agency shall be paid under Clause 12.23.4 without demobilisation costs.

12.25 Dispute resolution

12.25.1 Any dispute arising under or in connection with the Contract shall first be referred for amicable settlement to the Officer-in-Charge and the authorised representative of the Agency. If not resolved within 30 days, it shall be referred to the Group CEO of GIFTCL (or his nominee) and the chief executive of the Agency, who shall meet and use best efforts to resolve it within a further 30 days.

12.25.2 If the dispute is not so resolved, either party may refer it to arbitration under the Arbitration and Conciliation Act, 1996 by a sole arbitrator appointed by mutual consent or, failing agreement

within 30 days, in accordance with that Act. The seat and venue of arbitration shall be Gandhinagar and the language shall be English. The courts at Gandhinagar shall have exclusive jurisdiction subject to the arbitration agreement.

12.25.3 The Agency shall continue to perform its obligations, including O&M, during the pendency of any dispute.

12.26 Suspension and debarment

12.26.1 Any action to suspend or debar the Agency or a Bidder from future procurement of GIFTCL shall be taken only by the competent authority of GIFTCL, after issuing a show-cause notice and giving the party a reasonable opportunity of being heard, and by a reasoned order stating the period of debarment.

12.27 Miscellaneous

(a) **Confidentiality.** The Agency shall treat all information relating to the Contract as confidential and shall not disclose it, or publicise the Project, without GIFTCL's prior written consent.

(b) **Relationship.** The relationship between GIFTCL and the Agency is on a principal-to-principal basis. Nothing in the Contract creates a partnership, joint venture, agency or employer-employee relationship. Personnel of the Agency shall have no claim to employment with GIFTCL.

(c) **Assignment.** The Agency shall not assign the Contract or any benefit under it without GIFTCL's prior written consent, except assignment of receivables to its bankers with notice to GIFTCL.

(d) **Officer-in-Charge.** The Officer-in-Charge shall administer the Contract, issue instructions, certificates and approvals, and may delegate powers in writing.

(e) **Notices.** Notices shall be in writing and delivered by hand, registered post or email to the addresses stated in the Agreement.

(f) **Governing law.** The Contract shall be governed by the laws of India.

(g) **Amendment and severability.** The Contract may be amended only in writing signed by both parties. If any provision is held invalid, the remaining provisions shall continue in force.

13. FRAUD AND CORRUPT PRACTICES

13.1 GIFTCL requires Bidders and the Agency, and their officers, employees, agents and advisers, to observe the highest standard of ethics during the Bidding Process and the execution of the Contract. Canvassing in any form is prohibited.

13.2 If GIFTCL determines, after giving the Bidder or Agency a show-cause notice and an opportunity of being heard, that it has directly or indirectly or through an agent engaged in a corrupt, fraudulent, coercive, undesirable or restrictive practice, GIFTCL may reject the Bid, withdraw the LOA or terminate the Contract, forfeit the Bid Security or Performance Security, and debar the Bidder or Agency from participating in GIFTCL's procurement for a period of up to 2 (two) years under Clause 12.26, without prejudice to any other remedy under law.

13.3 For the purposes of this Clause:

(a) **"corrupt practice"** means (i) the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the actions of any person connected with the Bidding Process or the execution of the Contract (for avoidance of doubt, offering employment to, or employing or engaging in any manner, any official of GIFTCL who has been associated with the Bidding Process or the Contract, within one year of that official ceasing to be in the service of GIFTCL, shall be deemed to be such influence); or (ii) engaging, during the Bidding Process or within one year of signing of the Agreement, any person who is or has been a legal, financial or technical adviser of GIFTCL in relation to the Project;

(b) **"fraudulent practice"** means a misrepresentation or omission of facts, or suppression or incomplete disclosure of facts, including submission of false or forged documents, in order to influence the Bidding Process or the execution of the Contract;

(c) **"coercive practice"** means impairing or harming, or threatening to impair or harm, directly or indirectly, any person or property to influence any person's participation or action in the Bidding Process or the execution of the Contract;

(d) **"undesirable practice"** means (i) establishing contact with any person connected with or employed or engaged by GIFTCL with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Bidding Process; or (ii) having a conflict of interest under Clause 6.7; and

(e) **"restrictive practice"** means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating full and fair competition in the Bidding Process.

14. INTEGRITY PACT

14.1 Each Bidder shall sign the Integrity Pact at Annexure-XII and submit it with its Technical Bid. A Bid not accompanied by the signed Integrity Pact shall be treated as non-responsive. The Integrity Pact shall form part of the Contract with the Agency and shall remain in force until completion of all obligations under the Contract.

14.2 The Independent External Monitor(s) (IEM) for this RFP, appointed in accordance with the guidelines of the Central Vigilance Commission, are: [Name(s), address and email of IEM(s) to be inserted]. Bidders may raise any grievance regarding compliance with the Integrity Pact with the IEM.

15. GRIEVANCE REDRESSAL

15.1 A Bidder aggrieved by any decision of GIFTCL in the Bidding Process may submit a written representation, with reasons, to the Managing Director & Group CEO, GIFTCL (or an officer designated by him who is not a member of the TEC) within 10 (ten) days of communication of the decision. The representation shall be decided by a reasoned order within 15 (fifteen) days of its receipt.

15.2 The filing of a representation shall not by itself stay the Bidding Process, but no LOA shall be issued until any representation received within the period in Clause 15.1 against a decision at the technical evaluation stage has been decided.

ANNEXURE-I: FORM OF BID

(On the letterhead of the Bidder)

To,
The General Manager (P&C),
Gujarat International Finance Tec-City Company Limited,
EPS Building No. 49A, Block 49, Zone-IV, Gyan Marg, GIFT City, Gandhinagar, Taluka & District Gandhinagar – 382050

Sub: RFP for "Design, Manufacture, Installation, Operation and Maintenance of Digital Display Board and Gantry in GIFT City" (RFP Ref. No. GIFT/CA/WC/2026/04)

Dear Sir/Madam,

1. With reference to the above RFP, I/we, having examined the RFP and all Addenda thereto, the receipt of which is hereby acknowledged, hereby submit our Bid for the Project. The Bid is unconditional and unqualified.
2. I/We acknowledge that GIFTCL will rely on the information provided in the Bid and certify that all information provided in the Bid and Annexures is true and correct, nothing has been omitted which renders such information misleading, and all documents accompanying the Bid are true copies of their originals.
3. I/We shall make available to GIFTCL any additional information it may require to verify the Bid.
4. I/We declare that (a) we have examined and have no reservations to the RFP and Addenda; (b) we do not have any conflict of interest as defined in Clause 6.7; (c) we have not engaged, directly or through any agent, in any corrupt, fraudulent, coercive, undesirable or restrictive practice, as defined in Clause 13, in respect of any tender or contract of GIFTCL or any other public entity; and (d) no person acting for us or on our behalf has engaged or will engage in any such practice.
5. I/We declare that we are not under a subsisting order of debarment or blacklisting as described in Clause 6.5, and have disclosed in Annexure-XIII every such order issued against us in the last three years and its current status.
6. I/We disclose in the attached statement any conviction of the Bidder by a court of law, and any pending proceedings initiated by a public authority against the Bidder, relating to fraud, corruption or procurement, in the last five years. [State "Nil" if none.]
7. I/We have read Clause 6.6 regarding restrictions on Bidders from a country sharing a land border with India and certify compliance as per Annexure-XIII.
8. I/We undertake to establish a service facility with spares store in Gandhinagar or Ahmedabad within 30 days of Commissioning of the first Display Unit and to maintain it throughout the O&M Period, as per Clause 6.4(e).
9. I/We understand that GIFTCL may annul the Bidding Process or reject Bids in accordance with Clause 10.21.
10. I/We have visited the sites and satisfied ourselves as to all conditions affecting the Bid.

11. I/We offer Bid Security of Rs. _____ (Rupees _____ only) / submit a Bid Security Declaration under Clause 7.3, and have paid / are exempt from the Tender Fee.

12. I/We agree to keep this Bid valid for 180 (one hundred and eighty) days from the Bid Due Date and to be bound by it.

13. If selected, I/we agree to acknowledge the LOA, furnish the Performance Security and execute the Agreement within the times specified in Clause 11, and to perform the Contract in accordance with the RFP.

14. I/We agree to abide by the Integrity Pact at Annexure-XII, which is signed and enclosed.

Yours faithfully,

Signature of Authorised Signatory: _____

Name: _____ Designation: _____

Name and Seal of the Bidder: _____

Date: _____ Place: _____

ANNEXURE-II: BIDDER INFORMATION AND VENDOR REGISTRATION FORM

Sr.	Particulars	Details
1	Legal name of the Bidder	
2	Constitution (Company / LLP / Partnership firm) – attach certificate of incorporation or registration, MoA/AoA or partnership deed	
3	Date and place of incorporation / registration	
4	Registered office address	
5	Principal place of business and address for correspondence	
6	Details of manufacturing unit (if the Bidder is the OEM)	
7	PAN	
8	GSTIN	
9	LUT reference number (for SEZ supplies, if applicable)	
10	Udyam registration no. and category (if claiming MSE exemption) / DPIIT recognition no. (if Startup)	
11	Name, designation, address, mobile and email of Authorised Signatory (attach Power of Attorney)	
12	Name and contact details of the OEM of the LED products offered	
13	Name and contact details of structural / civil sub-agency, if relied on under Clause 6.3(c)	

Bank details for RTGS / NEFT

Particulars	Details
Beneficiary name	
Bank name and branch	
Branch address	
Account number	
Account type	
IFSC	
MICR	

Enclose: cancelled cheque or bank mandate form; copy of PAN; copy of GST registration certificate.

Yours faithfully,

Signature of Authorised Signatory: _____

Name: _____ Designation: _____

Name and Seal of the Bidder: _____

Date: _____ Place: _____

ANNEXURE-III: FINANCIAL CAPACITY

(Certificate of Statutory Auditor / Chartered Accountant, on letterhead, with UDIN)

We have verified the audited financial statements of M/s _____ (the "Bidder") and certify the following for the purpose of RFP Ref. No. GIFT/CA/WC/2026/04:

Financial Year	**Annual turnover (Rs. crore)**	**Net worth at year end (Rs. crore)**	**Profit before tax (Rs. crore)**
FY _____ (Year 1)			
FY _____ (Year 2)			
FY _____ (Year 3 – latest audited)			
Average annual turnover		—	—

Note: The financial years shall be as stated in Clause 6.2(a). Turnover means revenue from operations as per the audited statement of profit and loss. Net worth means paid-up share capital (or partners' capital) plus free reserves, less accumulated losses and miscellaneous expenditure not written off. Audited financial statements for the three years shall be enclosed.

Signature, name, membership number, firm registration number, UDIN, seal, date and place of the Auditor / Chartered Accountant.

ANNEXURE-IV: EXPERIENCE FORMATS

All works shall be supported by documents under Clause 6.3(d). Works shall be listed only once in each format; the same work may appear in more than one format where relevant.

IV-A: Similar Works for eligibility (Clause 6.3(a))

Sr.	Name of work and client (with contact)	Work order no. and date	Scope and no./size of displays	Contract value (Rs.)	Completion date	Updated value at 7% p.a. (Rs.)
1						
2						
3						

IV-B: Outdoor LED displays installed (Clauses 6.3(b), A1 and A2)

Sr.	Client and location	Work order ref.	No. of displays	Active area of each display (sq. m)	Total area (sq. m)	Commissioning date
1						
2						
	Total					

IV-C: O&M contracts of outdoor LED displays (criterion A3)

Sr.	Client	Contract ref.	No. of displays maintained	Period (from – to)	Uptime SLA (%)
1					
2					

IV-D: Steel structures of height ≥ 18 m (Clause 6.3(c) and criterion A4)

Sr.	Executed by (Bidder / named sub-agency)	Client and location	Type of structure	Height (m)	Role (design / erection / both)	Completion date
1						
2						

Yours faithfully,

Signature of Authorised Signatory: _____

Name: _____ Designation: _____

Name and Seal of the Bidder: _____

Date: _____ Place: _____

ANNEXURE-V: MANUFACTURER'S AUTHORISATION FORM AND OEM UNDERTAKING

(On the letterhead of the OEM, signed by a person competent to bind the OEM)

To,
The General Manager (P&C),
Gujarat International Finance Tec-City Company Limited,
EPS Building No. 49A, Block 49, Zone-IV, Gyan Marg, GIFT City, Gandhinagar, Taluka & District Gandhinagar – 382050

Sub: RFP for "Design, Manufacture, Installation, Operation and Maintenance of Digital Display Board and Gantry in GIFT City" (RFP Ref. No. GIFT/CA/WC/2026/04)

Dear Sir/Madam,

1. We, M/s _____, having our registered office at _____ and manufacturing facility at _____, are the original equipment manufacturer of the LED display modules and cabinets of make _____ and model(s) _____ (the "Products").
2. We authorise M/s _____ (the "Bidder") to submit a Bid using our Products and, if selected, to supply, install and maintain the Products for the Project. We confirm that we have not authorised any other bidder for this RFP and that we shall not bid ourselves.
3. We undertake to supply the Products conforming to the specifications of the RFP and to provide the Bidder and GIFTCL with technical support, and to make available spares for the Products, for the O&M Period and for _____ (not less than 2) years thereafter.
4. We extend our full warranty for the Products for the O&M Period, back-to-back with the Bidder's obligations under the Contract. If the Bidder ceases to be in a position to perform, we shall, on GIFTCL's request, supply spares and technical support directly to GIFTCL or its nominated agency on reasonable commercial terms.
5. We hold valid ISO 9001 and ISO 14001 certificates for the facility manufacturing the Products (copies enclosed).
6. Our country of incorporation is _____. If it shares a land border with India, our registration details with the Competent Authority under the Order referred to in Clause 6.6 are: _____.

For and on behalf of the OEM: Signature _____ Name _____ Designation _____ Date _____ Seal

ANNEXURE-VI: TECHNICAL SPECIFICATIONS

These are minimum requirements. The Bidder may offer superior specifications at no additional cost to GIFTCL. Make and model of all major equipment shall be stated in Annexure-VII.

Part A – LED Display System (all Display Units)

Parameter	Requirement
Pixel pitch	Not more than 4 mm (P4 or finer)
Pixel density	Not less than 62,500 pixels per sq. m
LED type	SMD, full colour (RGB), outdoor grade
Module	80 × 40 pixels (320 × 160 mm) or other module proposed by the Bidder that meets all parameters in this Part
Cabinet	Die-cast aluminium; size customised to the display dimensions; serviceability (front / rear) consistent with the maintenance access provided
Active area tolerance	±3% on the sizes in Clause 2.2 (Items A to D)
Brightness	Not less than 6,000 cd/sq. m (calibrated white), with automatic control through ambient light sensor, manual override and night-time dimming
Processing depth	Not less than 16 bit
Display colours	Not less than 16.7 million (16,777,216)
Refresh rate	Not less than 3,840 Hz; flicker-free for photography and video recording
Colour temperature	3,500 K – 9,000 K, adjustable
Viewing angle	Not less than 140° horizontal and 120° vertical
Uniformity	Brightness and colour uniformity not less than 97% after point-by-point calibration
Driving method	Constant current
Scan	As per OEM design, provided that the brightness, refresh rate and uniformity requirements are met
Ingress protection	IP66 front and rear
Operating / storage temperature	–20 °C to +50 °C ambient (operating), with thermal management as required; –30 °C to +60 °C (storage)
Power supply	230 V AC ±10%, 50 Hz input; module supply as per OEM design
Power consumption	Average not more than 250 W/sq. m; maximum not more than 750 W/sq. m (at rated brightness, as per OEM test report)
Lifetime	Not less than 1,00,000 hours to 50% of initial brightness (OEM data)
Monitoring	Remote monitoring through CMS of cabinet temperature, power supply status, signal, and module failures

Parameter	Requirement
Dead pixels	Not more than 0.01% of total pixels; no cluster of three or more adjacent dead pixels
Warranty	Comprehensive for the O&M Period under Clause 12.13, backed by OEM (Annexure-V)

Part B – Protection and Electrical

Item	Requirement
Protection box	IP66, FR grade enclosure with: MCB (50 A, 230 V AC, 6 kA); surge protection device (275 V AC, 10 kA / 40 kA); adjustable voltage protector (80 V – 400 V AC); programmable timer switch (2,000 W, 16 ON/OFF programmes); ratings to be confirmed by the Agency's electrical design
Wiring	FR-LSH copper cables conforming to IS 694, minimum 2.5 sq. mm for power circuits, voltage grade 1,100 V; sizes as per design load and voltage drop calculations
Distribution	Distribution board with isolation, RCCB and metering (where required) at each Display Unit
Earthing and lightning	As per Part M

Part C – Control System and CMS

Item	Requirement
Controller software environment	Windows 10 / 11 (64-bit) or Linux
CMS	Web-based, accessible from the ICCC; hosting and security as per Clause 12.18
Functions	Scheduling and playlists; zoning; group and individual control of Display Units; live feeds (URL, RSS, video stream); date, time and weather widgets; emergency override and blanking from ICCC; proof-of-play logs and reports; remote diagnostics and alerts; uptime reports
Formats	MP4, MOV, AVI, JPEG, PNG, GIF, HTML5, text animation, and 3D-effect video content
Integration	Documented APIs for ICCC integration; capability to add and control displays of other OEMs through open or documented protocols
Security	Role-based access, multi-factor authentication, approval workflow, audit logs, VAPT by CERT-In empanelled auditor (Clause 12.18)

Part D – Structure and Materials

Item	Requirement
Structural steel	IS 2062 grade E350 or higher, or BS EN 10025 S355JR or higher equivalent, as per approved design
Galvanising	Hot-dip galvanising as per IS 4759 using zinc conforming to IS 209 (purity not less than 99.95%)
Foundation	RCC of minimum grade M30 with Fe 500D reinforcement conforming to IS 1786, as per approved design
Painting	Weatherproof protective coating of approved make on exposed foundation and pedestal surfaces
Cladding	Front fascia and complete pole / column surround in CNC-cut aluminium panels, powder coated, design approved by GIFTCL; rear may be FR-grade aluminium composite panels
Proof checking	All structural designs to be proof-checked by a third-party consultant empanelled with GIFTCL (list on GIFTCL website), at the Agency's cost

Part E – Iconic Digital Tower: minimum parameters (mandatory)

- Overall height between 60 ft and 70 ft (18.3 m to 21.3 m) above finished ground level.
- Aggregate active LED display area of not less than [●] sq. m per Tower, legible from at least two principal approach directions, meeting Part A.
- Integrated architectural cladding and programmable architectural / feature lighting, reflecting GIFT City branding.
- Safe maintenance access to all LED modules and equipment (internal or external ladders with fall arrest, platforms and handrails), complying with applicable safety standards.
- Aviation obstruction lighting if required by the competent authority.
- Structural design for wind and seismic loads as per Parts H and J, with lightning protection as per Part M.
- Footprint within the site area indicated in Annexure-XIV.

Part F – Applicable Standards

The latest editions of relevant Indian Standards shall be followed, including: IS 800 (general construction in steel); IS 808 (hot rolled sections); IS 2062 (structural steel); IS 875 Parts 1, 2 and 3 (dead, imposed and wind loads); IS 1893 (earthquake resistant design); IS 801 (cold-formed members, where applicable); IS 456 (plain and reinforced concrete); IS 10262 (concrete mix design); IS 1786 (reinforcement); IS 383 (aggregates); IS 9103 (admixtures); IS 2911 (pile foundations, where adopted); IS 1904 (foundations in soils); IS 816 and IS 9595 (welding); IS 4759 (hot-dip galvanising); IS 3043 (earthing); IS/IEC 62305 (lightning protection); IS 732 (electrical wiring). Where no Indian Standard is available, internationally recognised standards may be adopted with prior approval of GIFTCL.

Part G – Site Survey

Before detailed design, the Agency shall carry out topographical survey, detailed site measurement, identification of existing overground and underground utilities, road and pavement survey, and site accessibility assessment, and shall ensure that foundations do not interfere with utilities, drainage, roads or other infrastructure.

Part H – Geotechnical Investigation, Design Responsibility and Loads

The Agency shall carry out geotechnical investigation at each foundation location, including soil bearing capacity, groundwater level and, where required, soil chemical aggressiveness, and shall select the foundation system accordingly. The foundation dimensions, member sizes, reinforcement, connections and anchoring shall be determined by detailed engineering and shall not be assumed from the indicative information in this RFP.

The design shall consider, as applicable: self-weight; LED module and cabinet weight; structural steel and cladding weight; electrical equipment and cable loads; maintenance and construction / erection loads; wind load; seismic load; dynamic and vibration effects; temperature effects; overturning, sliding and uplift; and differential settlement. The Agency is fully responsible for structural adequacy and stability; approval of drawings by GIFTCL shall not relieve it of this responsibility.

Part I – Design Deliverables

Stage	Deliverables
Concept	Concept drawings, 3D views (day and night), architectural elevations, preliminary structural scheme
Detailed design	General arrangement drawings, structural calculations, foundation design, connection and anchor bolt calculations, wind load calculations, electrical design and single line diagrams, equipment support details, maintenance access drawings
GFC / construction	Proof-checked GFC drawings, fabrication drawings, reinforcement and foundation drawings, method statements, inspection and test plans
Completion	As-built drawings, Structural Stability Certificate, material test certificates, concrete test reports, weld / NDT reports, coating and galvanising reports, anchor bolt inspection report, O&M manuals

Part J – Wind Load

The structures and LED displays shall be designed for the site-specific design wind speed for Gandhinagar under IS 875 (Part 3), with appropriate risk, terrain, height, topography and importance factors and pressure coefficients. Calculations shall state the basic wind speed, design wind pressure, factors adopted, shape coefficients, wind load on screen and structure, foundation stability, anchor bolt design and factors of safety.

Part K – Foundation

RCC foundations shall include excavation, PCC, reinforced concrete, shuttering, anchor bolts, base plates, grouting, waterproofing or protection where required, backfilling and reinstatement, all as per the approved design and Part D.

Part L – Corrosion Protection

All exposed structural steel shall be hot-dip galvanised and finished with a suitable outdoor-grade protective coating system approved by GIFTCL. Bolts, nuts, washers and exposed fasteners shall be galvanised or stainless steel.

Part M – Earthing, Lightning and Surge Protection

Each Display Unit shall be provided with lightning protection as per IS/IEC 62305, surge protection devices, and equipment, structural, panel and controller / network earthing as per IS 3043, with earth resistance values as required by the approved design and electrical safety regulations.

Part N – Quality Control and Testing

The Agency shall prepare a Project Quality Plan covering civil, structural, electrical and display works. Testing shall include, as applicable: concrete slump and cube strength tests, reinforcement and cover inspection; steel material tests, weld inspection and NDT, dimensional checks, bolt inspection, galvanising and coating thickness tests; foundation dimensions, anchor bolt alignment and as-built survey; and display acceptance tests under Clause 12.5.

Part O – Structural Inspection during O&M

The Agency shall carry out a structural inspection of each Display Unit at least once a year, and after any extreme weather event or incident that may affect structural integrity, covering corrosion, cracks, foundation settlement, anchor bolts, connections, welds, LED support frames, deflection and alignment, maintenance platforms, handrails and protective coatings, and submit a report with rectification actions to GIFTCL.

Part P – Structural Stability Certificate

Before Commissioning of each Display Unit, the Agency shall submit a Structural Stability Certificate signed and stamped by the qualified structural engineer responsible for the design and countersigned by the proof-checking consultant.

Part Q – Design Life and Durability

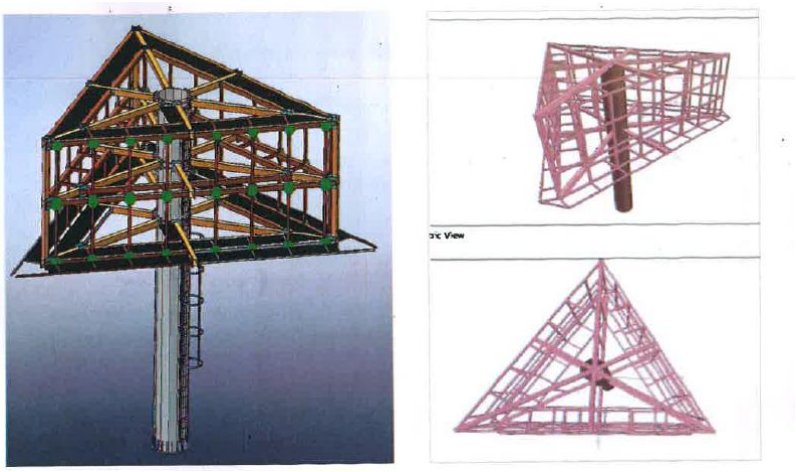
The civil and structural system shall be designed for a service life of not less than 25 years, using materials, coatings, connections and practices appropriate for outdoor exposure, temperature variation, rain and moisture, wind, dust, corrosion and continuous operation of LED equipment.

Part R – Sample Designs (indicative only)

The following images are indicative of the type of installation envisaged and do not form part of the specifications. The Bidder shall submit its own designs.



Indicative: Single side / double side board and gantry



Indicative: Triangular board

ANNEXURE-VII: TECHNICAL COMPLIANCE STATEMENT

Make of LED product: _____ Model(s): _____ OEM: _____

Sr.	Parameter (Annexure-VI)	Required	Offered	Complies (Yes/No)	Reference (page of data sheet / test report)
1	Pixel pitch	≤ 4 mm			
2	Pixel density	≥ 62,500 /sq. m			
3	Brightness	≥ 6,000 cd/sq. m			
4	Refresh rate	≥ 3,840 Hz			
5	Processing depth	≥ 16 bit			
6	Viewing angle (H / V)	≥ 140° / 120°			
7	Uniformity after calibration	≥ 97%			
8	Ingress protection	IP66 front and rear			
9	Operating temperature	–20 °C to +50 °C			
10	Average / maximum power consumption	≤ 250 / ≤ 750 W/sq. m			
11	Lifetime	≥ 1,00,000 hrs			
12	Colour temperature	3,500 – 9,000 K			
13	Cabinet material	Die-cast aluminium			
14	CMS functions and security	Part C			
15	Structural steel grade	IS 2062 E350 or equivalent			
16	Foundation concrete / reinforcement	M30 / Fe 500D min.			
17	Iconic Tower minimum parameters	Part E			

Yours faithfully,

Signature of Authorised Signatory: _____

Name: _____ Designation: _____

Name and Seal of the Bidder: _____

Date: _____ Place: _____

ANNEXURE-VIII: FORM OF FINANCIAL BID

(To be quoted online only on the Portal in the item-rate format corresponding to this Annexure. Do not submit with Envelope-I.)

Part A – Capex

Item	Description	Unit	Qty	Rate per unit excl. GST (Rs.)	Amount (Rs.)
A-A	Design, engineering, manufacture, supply, installation, testing and commissioning of Digital Display Board – Single Side (15 ft × 30 ft), complete as per Scope of Work and Annexure-VI	No.	5		
A-B	Design, engineering, manufacture, supply, installation, testing and commissioning of Digital Display Board – Double Side (2 faces, each 15 ft × 30 ft), complete as per Scope of Work and Annexure-VI	No.	2		
A-C	Design, engineering, manufacture, supply, installation, testing and commissioning of Digital Display Board – Triangular (3 faces, each 15 ft × 30 ft), complete as per Scope of Work and Annexure-VI	No.	1		
A-D	Design, engineering, manufacture, supply, installation, testing and commissioning of Digital Gantry (span approx. 20 ft; display 5 ft × 20 ft), complete as per Scope of Work and Annexure-VI	No.	3		
A-E	Design, engineering, manufacture, supply, installation, testing and commissioning of Iconic Digital Tower (60–70 ft; as per recommended design), complete as per Scope of Work and Annexure-VI	No.	2		
	Total Capex (A)				

Part B – Comprehensive O&M (per Display Unit per month)

Item	Description	Unit	Qty	Rate per unit-month excl. GST (Rs.)	Amount (Rs.)
B-A1	Comprehensive O&M of Digital Display Board – Single Side – Year 1	Unit-month	60		
B-A2	Comprehensive O&M of Digital Display Board – Single Side – Year 2	Unit-month	60		

Item	Description	Unit	Qty	Rate per unit-month excl. GST (Rs.)	Amount (Rs.)
B-A3	Comprehensive O&M of Digital Display Board – Single Side – Year 3	Unit-month	60		
B-A4	Comprehensive O&M of Digital Display Board – Single Side – Year 4	Unit-month	60		
B-A5	Comprehensive O&M of Digital Display Board – Single Side – Year 5	Unit-month	60		
B-B1	Comprehensive O&M of Digital Display Board – Double Side – Year 1	Unit-month	24		
B-B2	Comprehensive O&M of Digital Display Board – Double Side – Year 2	Unit-month	24		
B-B3	Comprehensive O&M of Digital Display Board – Double Side – Year 3	Unit-month	24		
B-B4	Comprehensive O&M of Digital Display Board – Double Side – Year 4	Unit-month	24		
B-B5	Comprehensive O&M of Digital Display Board – Double Side – Year 5	Unit-month	24		
B-C1	Comprehensive O&M of Digital Display Board – Triangular – Year 1	Unit-month	12		
B-C2	Comprehensive O&M of Digital Display Board – Triangular – Year 2	Unit-month	12		
B-C3	Comprehensive O&M of Digital Display Board – Triangular – Year 3	Unit-month	12		
B-C4	Comprehensive O&M of Digital Display Board – Triangular – Year 4	Unit-month	12		
B-C5	Comprehensive O&M of Digital Display Board – Triangular – Year 5	Unit-month	12		
B-D1	Comprehensive O&M of Digital Gantry – Year 1	Unit-month	36		
B-D2	Comprehensive O&M of Digital Gantry – Year 2	Unit-month	36		
B-D3	Comprehensive O&M of Digital Gantry – Year 3	Unit-month	36		
B-D4	Comprehensive O&M of Digital Gantry – Year 4	Unit-month	36		
B-D5	Comprehensive O&M of Digital Gantry – Year 5	Unit-month	36		

Item	Description	Unit	Qty	Rate per unit-month excl. GST (Rs.)	Amount (Rs.)
B-E1	Comprehensive O&M of Iconic Digital Tower – Year 1	Unit-month	24		
B-E2	Comprehensive O&M of Iconic Digital Tower – Year 2	Unit-month	24		
B-E3	Comprehensive O&M of Iconic Digital Tower – Year 3	Unit-month	24		
B-E4	Comprehensive O&M of Iconic Digital Tower – Year 4	Unit-month	24		
B-E5	Comprehensive O&M of Iconic Digital Tower – Year 5	Unit-month	24		
	Total O&M Price for 5 years (B)				

Summary

	Rs. (excl. GST)
Total Capex (A)	
Total O&M Price for 5 years (B)	
Evaluated Bid Price (EBP) = A + B	

Notes:

- Rates shall be exclusive of GST and inclusive of all other costs as stated in Clause 8.3.
- Quantities are for evaluation. Payment shall be for actual quantities under Clauses 12.6, 12.7 and 12.19.
- O&M rates are per Display Unit per month for the contract year stated. Year 5 rates shall apply to any extension under Clause 4.4.
- Where B is less than 20% of A, Clause 10.13.2 shall apply for payment purposes.
- In case of discrepancy, Clause 10.13.3 shall apply.

ANNEXURE-IX: BID SECURITY DECLARATION

(For eligible MSEs and DPIIT-recognised Startups, on the letterhead of the Bidder)

To,
The General Manager (P&C),
Gujarat International Finance Tec-City Company Limited,
EPS Building No. 49A, Block 49, Zone-IV, Gyan Marg, GIFT City, Gandhinagar, Taluka & District Gandhinagar – 382050

Name of Contract: "Design, Manufacture, Installation, Operation and Maintenance of Digital Display Board and Gantry in GIFT City" (RFP Ref. No. GIFT/CA/WC/2026/04)

I/We, the undersigned, on behalf of _____ (the "Bidder"), declare that:

1. I/We understand that, according to the conditions of the RFP, Bids must be supported by a Bid Security Declaration in lieu of Bid Security for eligible MSEs and Startups.
2. I/We accept that the Bidder shall be suspended from being eligible to bid in any procurement of GIFTCL for a period of 1 (one) year from the date of the relevant event if the Bidder (a) withdraws, modifies, impairs or derogates from its Bid during the period of Bid validity; (b) does not accept the correction of arithmetic errors under Clause 10.13.3; or (c) having been issued the LOA within the period of Bid validity, fails or refuses to acknowledge the LOA, furnish the Performance Security or execute the Agreement within the time specified.
3. I/We understand that this Declaration shall cease to be valid if the Bidder is not selected, upon the earlier of receipt of GIFTCL's notification of the name of the successful Bidder or 45 days after the expiry of the Bid validity.

Yours faithfully,

Signature of Authorised Signatory: _____

Name: _____ Designation: _____

Name and Seal of the Bidder: _____

Date: _____ Place: _____

ANNEXURE-X: FORMAT OF BID SECURITY (BANK GUARANTEE)

(On non-judicial stamp paper of appropriate value)

WHEREAS _____ (name of Bidder) (the "Bidder") has submitted its Bid dated _____ for "Design, Manufacture, Installation, Operation and Maintenance of Digital Display Board and Gantry in GIFT City" (RFP Ref. No. GIFT/CA/WC/2026/04) (the "Bid") to Gujarat International Finance Tec-City Company Limited ("GIFTCL").

KNOW ALL PERSONS by these presents that we, _____ (name of bank), having our registered office at _____ and branch at _____ (the "Bank"), are bound unto GIFTCL in the sum of Rs. _____ (Rupees _____ only), being the Bid Security under Clause 7.2 of the RFP, for which payment will truly be made to GIFTCL, and the Bank binds itself, its successors and assigns by these presents.

THE CONDITIONS of this obligation are that if the Bidder:

1. withdraws, modifies, impairs or derogates from its Bid during the period of Bid validity specified in the Form of Bid or as extended by the Bidder; or
2. does not accept the correction of arithmetic errors in accordance with the RFP; or
3. having been notified of the acceptance of its Bid by GIFTCL during the period of Bid validity, fails or refuses to acknowledge the Letter of Acceptance, furnish the Performance Security, or execute the Agreement in accordance with the RFP; or
4. is found, in accordance with Clause 13 of the RFP, to have engaged in a corrupt, fraudulent, coercive, undesirable or restrictive practice in the Bidding Process,

we undertake to pay GIFTCL up to the above amount upon receipt of its first written demand, without GIFTCL having to substantiate its demand, provided that in its demand GIFTCL states that the amount claimed is due owing to the occurrence of one or more of the above conditions, specifying the condition(s).

This guarantee shall remain in force up to and including _____ (date being 165 days from the Bid Due Date, i.e. 45 days beyond the Bid validity period), and any demand in respect of it should reach the Bank not later than that date. The guarantee shall be extended by the Bank on request of the Bidder if the Bid validity is extended. The guarantee shall not be affected by any change in the constitution of the Bidder or the Bank.

We undertake not to revoke this guarantee during its currency except with the prior written consent of GIFTCL. The Bank declares that it has power to issue this guarantee and the undersigned has full power to execute it on behalf of the Bank.

Date: _____ Place: _____

Signature, name, designation and code number of Bank officer, with Bank seal. Witnesses: (1) _____ (2) _____

ANNEXURE-XI: FORMAT OF PERFORMANCE SECURITY (BANK GUARANTEE)

(On non-judicial stamp paper of appropriate value; separate guarantees for PS-1 and PS-2)

To,
The General Manager (P&C),
Gujarat International Finance Tec-City Company Limited,
EPS Building No. 49A, Block 49, Zone-IV, Gyan Marg, GIFT City, Gandhinagar, Taluka & District Gandhinagar – 382050

WHEREAS _____ (name and address of Agency) (the "Agency") has been awarded the contract for "Design, Manufacture, Installation, Operation and Maintenance of Digital Display Board and Gantry in GIFT City" under RFP Ref. No. GIFT/CA/WC/2026/04 by Letter of Acceptance No. _____ dated _____ (the "Contract"), and the Contract requires the Agency to furnish Performance Security [PS-1 / PS-2] of Rs. _____ under Clause 11.2 of the RFP;

NOW THEREFORE we, _____ (name of bank), having our registered office at _____ (the "Bank"), hereby irrevocably and unconditionally undertake to pay GIFTCL, on its first written demand and without demur, cavil or argument, any sum or sums up to a total of Rs. _____ (Rupees _____ only), without GIFTCL needing to prove or show grounds for its demand, and notwithstanding any dispute between the Agency and GIFTCL.

We waive the necessity of GIFTCL demanding the sum from the Agency before presenting the demand to us. No change in the terms of the Contract or in the Works, and no extension of time or forbearance granted to the Agency, shall release us from liability under this guarantee, and we waive notice of any such change. This guarantee shall not be affected by any change in the constitution of the Agency or the Bank.

This guarantee is in addition to any other security held by GIFTCL. We undertake not to revoke it during its currency except with GIFTCL's prior written consent.

This guarantee shall remain valid up to _____ (date being 60 days beyond the expiry of the O&M Period under the Contract), and shall be extended by us on request of the Agency if the O&M Period is extended. Any demand should reach the Bank on or before that date.

Date: _____ Place: _____

Signature, name, designation and code number of Bank officer, with Bank seal. Witnesses: (1) _____ (2) _____

Note: No addition, deletion or alteration, other than filling in the blanks, shall be made in this format. A guarantee not in this format may be rejected.

ANNEXURE-XII: INTEGRITY PACT

(On non-judicial stamp paper of appropriate value)

This Integrity Pact is made on _____ between Gujarat International Finance Tec-City Company Limited ("GIFTCL" or the "Principal") and _____ (the "Bidder / Agency"), in respect of RFP Ref. No. GIFT/CA/WC/2026/04 for "Design, Manufacture, Installation, Operation and Maintenance of Digital Display Board and Gantry in GIFT City".

1. Commitments of the Principal

The Principal commits to take all measures necessary to prevent corruption and to observe the following principles: (a) no employee of the Principal shall, in connection with the tender or the Contract, demand, accept or take any benefit to which he is not legally entitled; (b) the Principal shall treat all Bidders with equity and reason, and shall provide to all Bidders the same information and shall not provide any Bidder confidential or additional information that could give it an advantage; and (c) the Principal shall exclude from the process all known prejudiced persons. If the Principal obtains information on conduct of any of its employees that is a criminal offence or amounts to corruption, it shall inform its Chief Vigilance Officer and may initiate disciplinary action.

2. Commitments of the Bidder / Agency

The Bidder commits to take all measures necessary to prevent corruption during the tender process and the execution of the Contract, and in particular: (a) not to offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour or other advantage to any employee of the Principal in connection with the tender or Contract; (b) not to enter with other Bidders into any undisclosed agreement or understanding regarding prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids, or any other action to restrict competition; (c) not to commit any offence under the Indian Penal Code / Bharatiya Nyaya Sanhita, 2023 or the Prevention of Corruption Act, 1988, and not to use improperly any information provided by the Principal; (d) to disclose the name and address of any agent or representative in India engaged for this tender and the payments made or to be made to them; (e) to disclose any transgression of this nature by it in the last three years with any public sector entity in India that could justify exclusion; and (f) not to instigate third persons to commit any of these offences.

3. Sanctions for violation

Any breach of the above by the Bidder or anyone acting on its behalf (whether with or without its knowledge) shall entitle the Principal, after following the procedure in Clause 13 of the RFP, to take one or more of the following actions: (a) exclude the Bidder from the tender process or cancel the Contract; (b) forfeit the Bid Security or Performance Security; (c) recover damages equivalent to the loss suffered; (d) debar the Bidder from the Principal's procurement for up to 2 (two) years; and (e) initiate action under Applicable Law.

4. Independent External Monitor

The Principal has appointed the Independent External Monitor(s) (IEM) named in Clause 14.2 of the RFP. The IEM shall review independently and objectively whether and to what extent the parties comply with this Pact, and may have access to all documents relating to the tender and the Contract, subject to confidentiality. The Bidder accepts that the IEM may examine any complaint and submit recommendations to the Principal. The IEM shall not be subject to instructions from either party.

5. Sub-contractors

The Agency shall require its sub-contractors to comply with commitments equivalent to those in this Pact and shall be responsible for any violation by them.

6. Duration and other provisions

This Pact comes into force when signed by both parties. It shall expire for an unsuccessful Bidder six months after the award of the Contract, and for the Agency on completion of all obligations under the Contract. This Pact shall be governed by the laws of India, with jurisdiction at Gandhinagar. If any provision is held invalid, the remainder shall remain valid. The obligations under this Pact are in addition to, and not in derogation of, the RFP and the Contract.

For GIFTCL (Principal): Signature _____ Name _____ Designation _____

For the Bidder / Agency: Signature _____ Name _____ Designation _____

Witnesses: (1) _____ (2) _____ Date: _____ Place: _____

ANNEXURE-XIII: DECLARATION ON LAND BORDER, NON-DEBARMENT AND CONFLICT OF INTEREST

(On the letterhead of the Bidder)

To,
The General Manager (P&C),
Gujarat International Finance Tec-City Company Limited,
EPS Building No. 49A, Block 49, Zone-IV, Gyan Marg, GIFT City, Gandhinagar, Taluka & District Gandhinagar – 382050

Sub: RFP Ref. No. GIFT/CA/WC/2026/04

1. **Land border (Rule 144(xi) of GFR 2017):** I/We have read Clause 6.6 of the RFP regarding restrictions on procurement from a Bidder of a country which shares a land border with India. I/We certify that this Bidder is not from such a country; OR [strike out whichever is not applicable] this Bidder is from such a country and has been registered with the Competent Authority (valid registration certificate enclosed). I/We further certify that we shall not sub-contract any part of the Works to a contractor from such a country unless it is so registered. I/We understand that a false certificate shall render the Bidder liable to rejection of its Bid or termination of the Contract and to action under law.
2. **Non-debarment:** I/We certify that the Bidder is not under a subsisting order of debarment or blacklisting by GIFTCL, any Ministry or Department of the Government of India or of any State Government, or any Central or State public sector undertaking. Orders of debarment or blacklisting issued against the Bidder in the last three years, with their current status, are: _____ [state “Nil” if none].
3. **Conflict of interest:** I/We certify that the Bidder does not have a conflict of interest as defined in Clause 6.7 of the RFP.

Yours faithfully,

Signature of Authorised Signatory: _____

Name: _____ Designation: _____

Name and Seal of the Bidder: _____

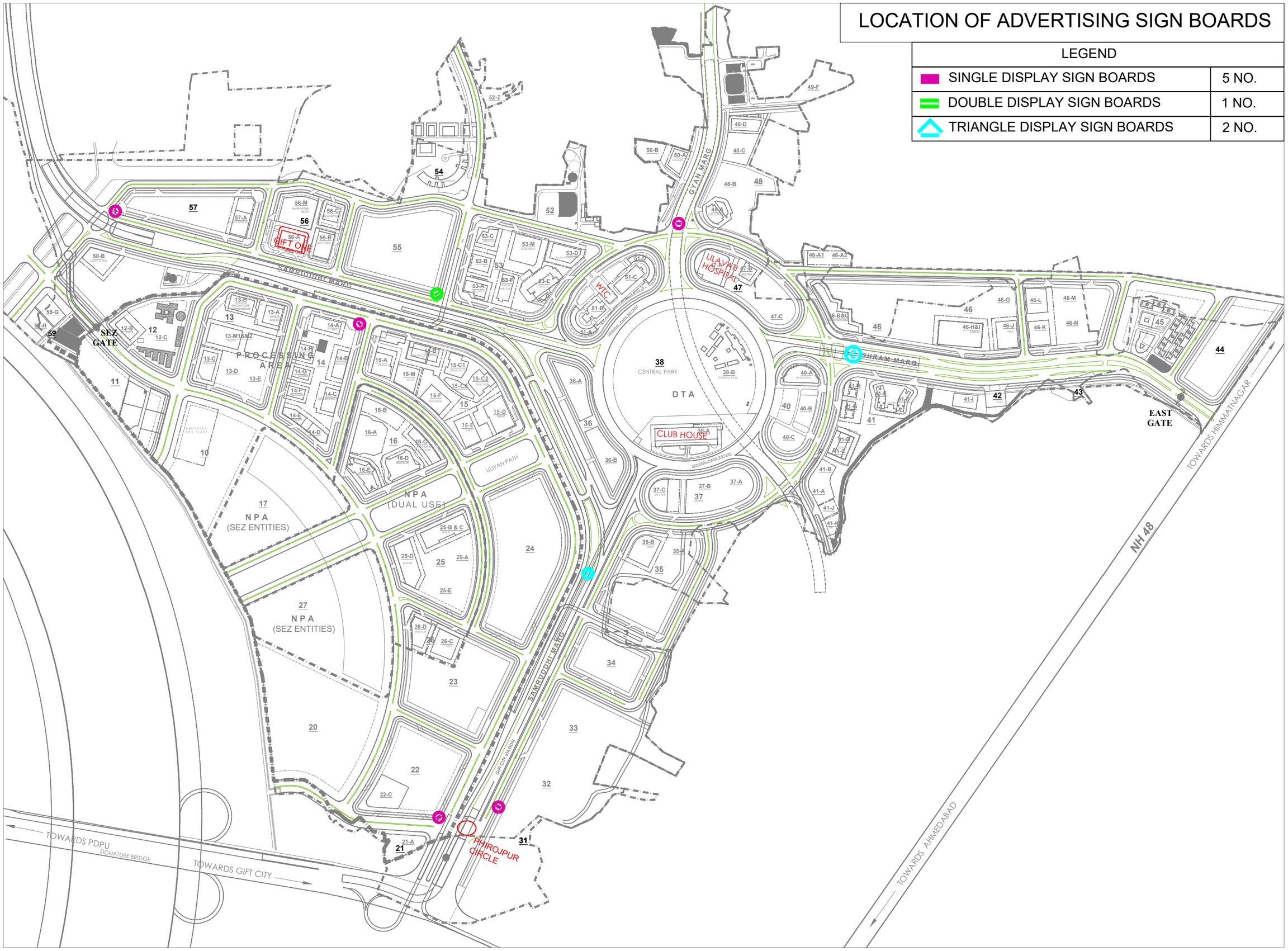
Date: _____ Place: _____

ANNEXURE-XIV: INDICATIVE SITE LOCATIONS

The indicative locations of the Display Units are given in the site plan to be made available on the Portal with this RFP. Locations will be shown during the site visit. GIFTCL may shift locations as provided in Clause 2.5.1.

LOCATION OF ADVERTISING SIGN BOARDS

LEGEND	
SINGLE DISPLAY SIGN BOARDS	5 NO.
DOUBLE DISPLAY SIGN BOARDS	1 NO.
TRIANGLE DISPLAY SIGN BOARDS	2 NO.





GUJARAT INTERNATIONAL FINANCE TEC-CITY COMPANY LIMITED (GIFTCL)
EPS Building No. 49A, Block No.49,
Zone-IV, Gyan Marg, GIFT City, Gandhinagar-382050
Telephone: +91 79 61708300